



The Metropolitan District  
water supply · environmental services · geographic information

**WATER BUREAU  
REGULAR MEETING  
MONDAY, OCTOBER 26, 2026  
4:00 PM**

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**Location**

Board Room  
District Headquarters  
555 Main Street, Hartford

Dial in #: (415)-655-0001  
Access Code: 2315 798 7776 #

[Meeting Video Link](#)

**Commissioners**

|                     |          |
|---------------------|----------|
| Adil                | Lewis    |
| Anderson            | Mandyck  |
| Cortes              | Pane (C) |
| Currey (Ex-Officio) | Salemi   |
| Desai               | Tierinni |
| Gale (VC)           | Vargas   |
| Gardow              |          |

Quorum: 7

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1. **CALL TO ORDER**
2. **PUBLIC COMMENTS RELATIVE TO AGENDA ITEMS**
3. **INDEPENDENT CONSUMER ADVOCATE COMMENTS & QUESTIONS RELATIVE TO AGENDA ITEMS**
4. **APPROVAL OF MEETING MINUTES OF SEPTEMBER 30, 2026** 
5. **CONSIDERATION AND POTENTIAL ACTION RE: GENERATION POWER CT**
  - A. **MODIFICATION OF CUSTOMER ASSISTANCE PROGRAM CRITERIA**
  - B. **RECOMMENDATION TO BOARD OF FINANCE FOR 2027 FUNDING**
6. **REPORT RE: SUMMARY OF WATER MAIN BREAKS** 
7. **REPORT RE: YEAR-TO-DATE WATER REVENUE** 
8. **OPPORTUNITY FOR GENERAL PUBLIC COMMENTS**
9. **COMMISSIONER REQUESTS FOR CONSIDERATION OF FUTURE AGENDA ITEMS**
10. **ADJOURNMENT**



# Generation Power CT + the Metropolitan District Commission: Celebrating Partnership

**MDC**



The Metropolitan District  
Hartford, Connecticut



**GENERATION  
POWER CT**

# Partnership Impact

- Management and administration of the District's Customer Assistance Program since 2018
  - \$50,000/ year committed 2018-2024
  - \$100,000/year committed 2025-2026



*"I'm so glad you were able to help me, thank you so much a long with everyone at Generation Power CT and MDC. **I can rest now and don't have to worry about the water being cut off now.** Thank you so much I have no other words to say except extreme gratitude!!!" - Jennifer, West Hartford*

# Current Need

- Despite increase of funds committed in 2025, funds still do not meet the current need:
  - 2025: Applications closed in May
  - 2026: Applications closed in early August
- Average Award Amount (2025 + 2026): \$372.25
  - 77% of recipients received \$400 maximum award
  - 67% of award recipients were *first time recipients* meaning they did not receive MDC assistance in both 2025 and 2026

# Proposed Tiered Approach

- **Approved Awards** at tiered based on Past Due Balance
  - Would provide **immediate bill payment relief**
  - Would **sustain funding** longer

| Total Past Due Balance | Grant Amount |
|------------------------|--------------|
| Up to \$300            | \$100        |
| \$301 - \$600          | \$200        |
| \$601 - \$900          | \$300        |
| Over \$900             | \$400        |

# Increased Funding

- Estimated need to support MDC assistance year-round:
  - Average Apps Received per Month (2025-2026): 80
  - Application Approval Rate: 64%
  - Projected Funding Needed:  $80 \times 12 \text{ (months per year)} = 960 \times .64 \text{ (approval \%)} = 614 \text{ (approvals/ year)} \times \$250 \text{ (avg award amount with tiers)} = \$153,500.00$
- With transition to tiered program model, committing \$150,000 to water assistance in 2027 would more likely:
  - Provide year-round assistance
  - Match award to arrearage amount
  - Reduce shut offs

## Generation Power CT + the Metropolitan District Commission (MDC) Water Assistance Program Overview

Since **2018**, the Metropolitan District Commission (MDC) has partnered with Generation Power CT (formerly Operation Fuel) to administer their water assistance program.

Since 2025, MDC has committed **\$100,000** annually to their water assistance program. Qualifying households receive up to **\$400** in direct bill payment assistance toward a past due balance.

In 2025, this assistance impacted **284** households. With generous customer donations via MDC's Add-A-Dollar program, a total of **\$104,818.85** of funding was provided to qualifying households.

In 2026, this assistance supported **265** households. Combining customer donations with MDC funding, **\$100,042.23** was distributed in assistance to qualifying MDC customers.

### MDC Water Assistance

*January 1, 2025 through September 30, 2026*



**\$204,861.08**

Assistance Granted



**549**

Households Served



**1,469**

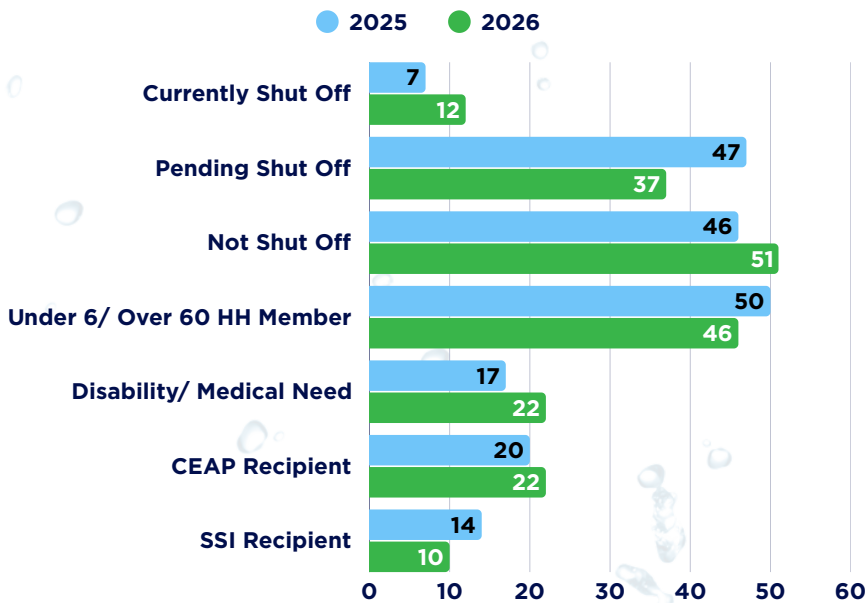
Individuals Impacted



*"Thank you so very much!! I sincerely appreciate your financial support.  
Please know that that you do, is such an immense blessing.  
Thank you for **providing a lifeboat** through a seemingly never-ending storm." - Chidinma, East Hartford*

# Year-Over-Year Impact Report (January 1, 2025 to September 20, 2026)

## % Vulnerabilities by Year



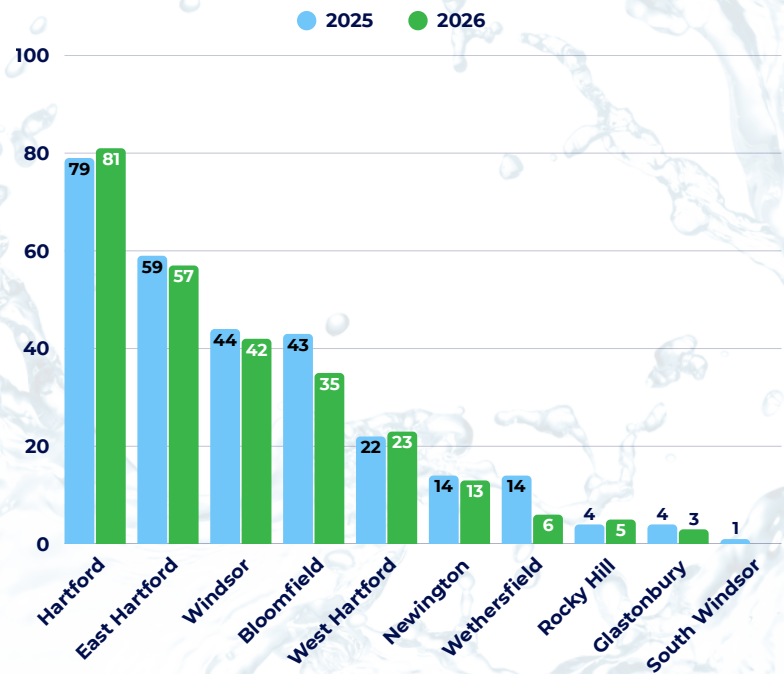
Generation Power CT reviews applications beginning with those with **most urgent needs** (shut off) and highest vulnerabilities. The chart on the left outlines service statuses and various vulnerabilities from 2025 and 2026 approved households.

MDC is comprised of **member towns**, including: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, and Windsor.

**Non-member towns** include Farmington, Glastonbury, Granby, and South Windsor.

The chart on the right shows total households served by town in 2025 (blue) and 2026 (green). All **member towns** have received assistance each year.

## Towns Served



*"I'm so glad you were able to help me, thank you so much a long with everyone at Generation Power CT and MDC.*

*I can rest now and **don't have to worry about the water being cut off** now I just have to work out a reasonable payment plan for the balance. Thank you so much I have no other words to say except extreme gratitude!!!!" - Jennifer, West Hartford*



**WATER BUREAU  
MODIFICATION OF CUSTOMER ASSISTANCE PROGRAM CRITERIA  
GENERATION POWER CT**

To: The Water Bureau for consideration on October 26, 2026

It is RECOMMENDED that it be

VOTED: That the Water Bureau recommends to the District Board passage of the following resolution:

RESOLVED: That the Customer Assistance Program grant awards be modified as follows:

**Grant Amount**

The maximum value of a once-per year customer grant is \$400 per household; The grant amount shall not exceed the total amount due on the customer's water account at the time of grant award.

Customer grants shall be awarded on a tiered structure, based on the eligible customer's total past-due balance on their account at the time of grant award. The tiered grant awards are as follows:

| <b>Customer's Total Past-Due Balance</b> | <b>Grant Amount</b> |
|------------------------------------------|---------------------|
| Up to \$300                              | \$100               |
| \$301 - \$600                            | \$200               |
| \$601 - \$900                            | \$300               |
| Over \$900                               | \$400               |

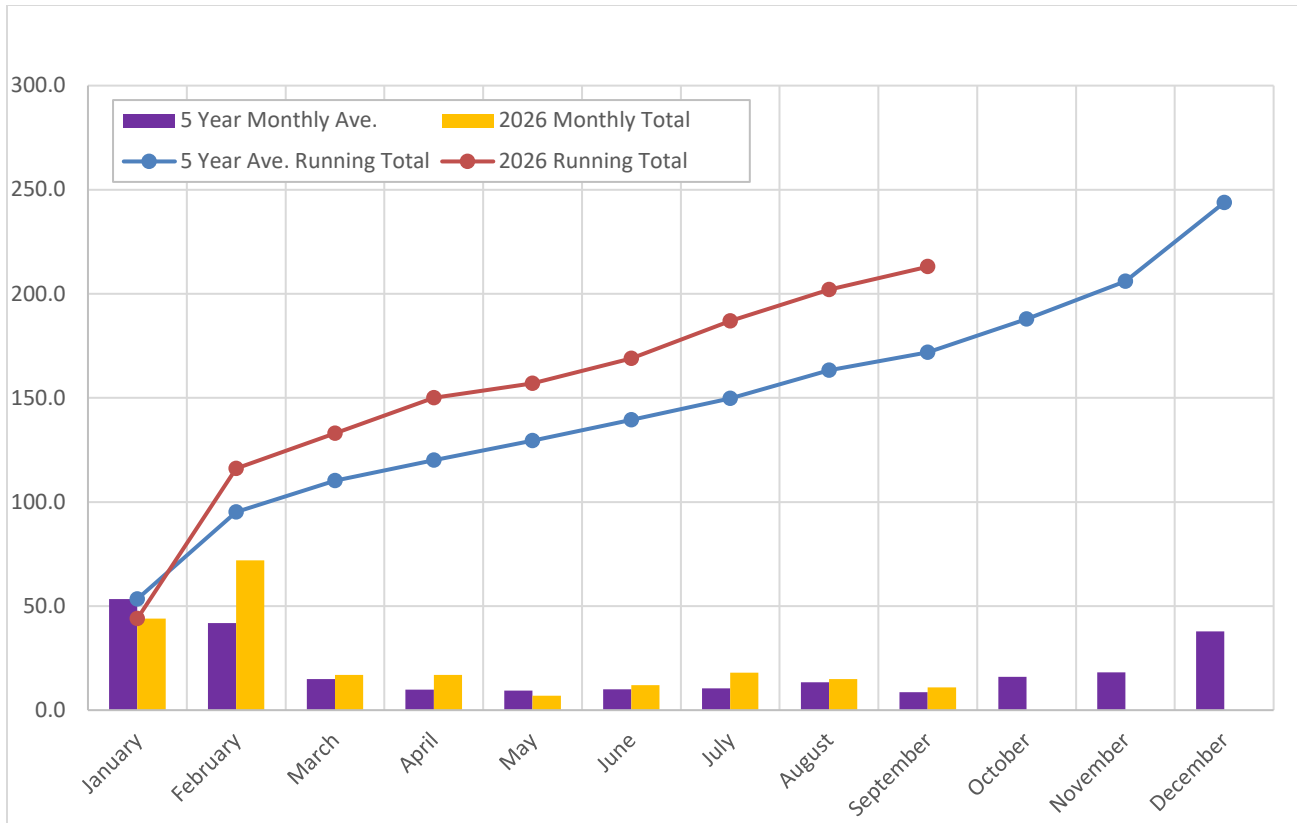
Respectfully Submitted,

*Victoria S Escoriza*

Victoria S. Escoriza  
District Clerk

### Water Main Leak Summary – September 2026

| Month        | 2021 | 2022 | 2023 | 2024 | 2025 | 5 Year Average | 2026 |
|--------------|------|------|------|------|------|----------------|------|
| January      | 56   | 62   | 18   | 47   | 84   | 53.4           | 44   |
| February     | 79   | 42   | 24   | 22   | 42   | 41.8           | 72   |
| March        | 25   | 12   | 10   | 10   | 18   | 15.0           | 17   |
| April        | 13   | 7    | 5    | 16   | 8    | 9.8            | 17   |
| May          | 17   | 12   | 9    | 6    | 3    | 9.4            | 7    |
| June         | 11   | 12   | 11   | 8    | 8    | 10.0           | 12   |
| July         | 9    | 5    | 12   | 15   | 11   | 10.4           | 18   |
| August       | 10   | 17   | 16   | 10   | 14   | 13.4           | 15   |
| September    | 7    | 4    | 5    | 15   | 12   | 8.6            | 11   |
| October      | 6    | 18   | 20   | 21   | 15   | 16.0           |      |
| November     | 21   | 17   | 23   | 13   | 17   | 18.2           |      |
| December     | 21   | 47   | 23   | 58   | 40   | 37.8           |      |
| Annual Total | 275  | 255  | 176  | 241  | 272  | 236.8          | 213  |



## Water Bureau - 10.26.26 Regular Meeting

## WATER UTILITY REVENUE REPORT

August 2026 YTD

August YTD is 64.2% of the full year

| WATER UTILITY FUND 1120                            | August 2026           |                      |              | August 2025           |                      |              |
|----------------------------------------------------|-----------------------|----------------------|--------------|-----------------------|----------------------|--------------|
|                                                    | Full Year Budget      | YTD Actuals          | % VAR        | Full Year Budget      | YTD Actuals          | % VAR        |
| <b>TOTAL REVENUES</b>                              | <b>\$ 126,784,825</b> | <b>\$ 81,370,339</b> | <b>64.2%</b> | <b>\$ 119,702,948</b> | <b>\$ 77,155,615</b> | <b>64.5%</b> |
| <b>Sale of Water</b>                               | <b>\$ 98,265,957</b>  | <b>\$ 62,553,901</b> | <b>63.7%</b> | <b>\$ 96,863,796</b>  | <b>\$ 61,251,513</b> | <b>63.2%</b> |
| 416110 Water-Domestic                              | \$ 46,462,909         | \$ 28,983,835        | 62.4%        | \$ 45,986,289         | \$ 28,751,614        | 62.5%        |
| 416120 Water-Domestic/Religious                    | \$ 120,034            | \$ 56,772            | 47.3%        | \$ 160,698            | \$ 52,734            | 32.8%        |
| 416130 Water-Domestic/Agriculture                  | \$ 16,030             | \$ -                 | 0.0%         | \$ 38,709             | \$ (55)              | -0.1%        |
| 416210 Water-Commercial                            | \$ 15,963,475         | \$ 10,107,923        | 63.3%        | \$ 15,491,938         | \$ 9,711,402         | 62.7%        |
| 416220 Water-Commercial/Religious                  | \$ 837,898            | \$ 369,159           | 44.1%        | \$ 1,208,952          | \$ 385,884           | 31.9%        |
| 416230 Water-Commercial/Agriculture                | \$ 40,272             | \$ 47,909            | 119.0%       | \$ 33,625             | \$ 37,239            | 110.7%       |
| 416310 Water-Industrial                            | \$ 3,424,319          | \$ 2,159,155         | 63.1%        | \$ 3,431,748          | \$ 1,888,966         | 55.0%        |
| 416410 Water-Municipal                             | \$ 2,399,135          | \$ 1,246,382         | 52.0%        | \$ 2,748,683          | \$ 1,248,560         | 45.4%        |
| 416420 Water-Municipal/Housing                     | \$ 744,842            | \$ 511,100           | 68.6%        | \$ 684,238            | \$ 499,052           | 72.9%        |
| 416810 Water-Resale Treated                        | \$ 1,671,887          | \$ 1,316,222         | 78.7%        | \$ 1,895,927          | \$ 1,745,794         | 92.1%        |
| 416820 Water-Resale Raw                            | \$ 30,000             | \$ -                 | 0.0%         | \$ 10,000             | \$ -                 | 0.0%         |
| 416900 Water-General Surcharge                     | \$ 2,314,900          | \$ 1,518,051         | 65.6%        | \$ 2,184,300          | \$ 1,476,247         | 67.6%        |
| 416910 Water-Capital Improvement Surcharge         | \$ 892,956            | \$ 598,820           | 67.1%        | \$ 848,389            | \$ 587,084           | 69.2%        |
| 417110 Cust Service Charges-Domestic               | \$ 19,365,000         | \$ 12,912,849        | 66.7%        | \$ 18,409,000         | \$ 12,222,883        | 66.4%        |
| 417120 Cust Service Charges-Domestic/Religious     | \$ 39,400             | \$ 26,360            | 66.9%        | \$ 37,600             | \$ 25,469            | 67.7%        |
| 417130 Cust Service Charges-Domestic/Agriculture   | \$ 2,900              | \$ 488               | 16.8%        | \$ 2,900              | \$ 1,948             | 67.2%        |
| 417210 Cust Service Charges-Commercial             | \$ 2,703,700          | \$ 1,868,205         | 69.1%        | \$ 2,570,200          | \$ 1,797,745         | 69.9%        |
| 417220 Cust Service Charges-Commercial/Religious   | \$ 155,900            | \$ 103,572           | 66.4%        | \$ 147,800            | \$ 101,325           | 68.6%        |
| 417230 Cust Service Charges-Commercial/Agriculture | \$ 4,200              | \$ 3,573             | 85.1%        | \$ 3,900              | \$ 2,981             | 76.4%        |
| 417310 Cust Service Charges-Industrial             | \$ 262,300            | \$ 190,612           | 72.7%        | \$ 249,600            | \$ 186,774           | 74.8%        |
| 417410 Cust Service Charges-Municipal              | \$ 582,400            | \$ 389,470           | 66.9%        | \$ 515,000            | \$ 385,913           | 74.9%        |
| 417420 Cust Service Charges-Municipal Housing      | \$ 140,200            | \$ 95,958            | 68.4%        | \$ 134,100            | \$ 94,581            | 70.5%        |
| 417810 Cust Service Charges-Resale Treated         | \$ 71,300             | \$ 32,309            | 45.3%        | \$ 65,200             | \$ 32,193            | 49.4%        |
| 417820 Cust Service Charges-Resale Raw             | \$ 20,000             | \$ 15,177            | 75.9%        | \$ 5,000              | \$ 15,177            | 303.5%       |
| <b>Other Operating Revenues</b>                    | <b>\$ 17,777,879</b>  | <b>\$ 14,251,550</b> | <b>80.2%</b> | <b>\$ 13,197,065</b>  | <b>\$ 10,158,470</b> | <b>77.0%</b> |
| 411040 Property Change of Ownership Admin Fee      | \$ 501,600            | \$ 255,992           | 51.0%        | \$ 528,000            | \$ 255,310           | 48.4%        |
| 413040 Employer Fund Contributions                 | \$ 5,469,113          | \$ 5,469,113         | 100.0%       | \$ 3,389,800          | \$ 3,389,800         | 100.0%       |
| 419110 Hydrant Maintenance-Private                 | \$ 163,540            | \$ 173,700           | 106.2%       | \$ 168,465            | \$ 165,163           | 98.0%        |
| 419120 Hydrant Maintenance-Public                  | \$ 1,741,310          | \$ 1,729,920         | 99.3%        | \$ 1,687,455          | \$ 1,682,505         | 99.7%        |
| 419130 Fire Protection Service                     | \$ 9,296,000          | \$ 6,077,566         | 65.4%        | \$ 6,032,000          | \$ 4,245,012         | 70.4%        |
| 419400 Bill Jobs                                   | \$ 143,810            | \$ 169,015           | 117.5%       | \$ 217,220            | \$ 135,733           | 62.5%        |
| 419410 RRB-DOT Normal Labor                        | \$ 105,846            | \$ -                 | 0.0%         | \$ 105,846            | \$ -                 | 0.0%         |
| 419430 RRB - Materials/Material Handling           | \$ 24,780             | \$ 43,242            | 174.5%       | \$ 37,027             | \$ 23,664            | 63.9%        |
| 419510 RRB-DPA Labor ST                            | \$ 42,450             | \$ 17,010            | 40.1%        | \$ 467,844            | \$ 24,921            | 5.3%         |
| 419520 RRB-DPA Labor OT                            | \$ 1,920              | \$ 2,239             | 116.6%       | \$ -                  | \$ 3,806             | 100.0%       |
| 419525 RRB-DPA Labor Doubletime                    | \$ -                  | \$ -                 | -            | \$ -                  | \$ 480               | 100.0%       |
| 419540 RRB-DPA Equipment                           | \$ 46,280             | \$ 23,914            | 51.7%        | \$ 6,522              | \$ 30,817            | 472.5%       |
| 419550 RRB-DPA Contracts                           | \$ 111,230            | \$ 32,564            | 29.3%        | \$ 363,602            | \$ 29,050            | 8.0%         |
| 419610 RRB-DPA Labor Additive Overhead             | \$ -                  | \$ 32,015            | 100.0%       | \$ 93,284             | \$ 42,691            | 45.8%        |
| 419910 Fees: Water Tapping                         | \$ 130,000            | \$ 225,260           | 173.3%       | \$ 100,000            | \$ 129,520           | 129.5%       |
| <b>Non-Operating Revenues</b>                      | <b>\$ 10,740,989</b>  | <b>\$ 4,564,888</b>  | <b>42.5%</b> | <b>\$ 9,642,087</b>   | <b>\$ 5,745,632</b>  | <b>59.6%</b> |
| 421290 IGR-Misc. Charges To Govt Agencies          | \$ 750,000            | \$ -                 | 0.0%         | \$ -                  | \$ -                 | -            |
| 423100 Interest Income - Investment                | \$ 5,196,556          | \$ 2,873,712         | 55.3%        | \$ 5,600,000          | \$ 2,595,174         | 46.3%        |
| 423300 Rental Revenue                              | \$ 125,000            | \$ 103,454           | 82.8%        | \$ 119,977            | \$ 81,639            | 68.0%        |
| 429200 Rebates & Reimbursements                    | \$ -                  | \$ 93                | 100.0%       | \$ -                  | \$ 224,190           | 100.0%       |
| 429210 Collections & Liens                         | \$ 220,000            | \$ 271,101           | 123.2%       | \$ 220,000            | \$ 188,017           | 85.5%        |
| 429220 Late Payment Charge                         | \$ 900,000            | \$ 510,720           | 56.7%        | \$ 1,275,862          | \$ 500,796           | 39.3%        |
| 429230 Returned Check Fees                         | \$ 30,000             | \$ 4,440             | 14.8%        | \$ 60,000             | \$ 3,247             | 5.4%         |
| 429260 Legal Recovery                              | \$ 350,000            | \$ 215,615           | 61.6%        | \$ 300,000            | \$ 210,928           | 70.3%        |
| 431010 Recreational Sales                          | \$ 20,000             | \$ 15,578            | 77.9%        | \$ 20,000             | \$ 14,438            | 72.2%        |
| 431020 Forestry Sales                              | \$ 112,500            | \$ 63,139            | 56.1%        | \$ 256,000            | \$ 95,002            | 37.1%        |
| 431210 Misc Revenue                                | \$ 200,000            | \$ 143,908           | 72.0%        | \$ 250,000            | \$ 542,799           | 217.1%       |
| 431230 Vendor Discount Revenue                     | \$ -                  | \$ 16                | 100.0%       | \$ 100                | \$ 9                 | 8.7%         |
| 431240 Sale Of Material & Equipment                | \$ 250,000            | \$ 88,600            | 35.4%        | \$ 250,000            | \$ 37,898            | 15.2%        |
| 431270 DPH Fee                                     | \$ -                  | \$ 3                 | 100.0%       | \$ -                  | \$ (1)               | 100.0%       |
| 431280 Cross-Connection/BackWater Fee              | \$ 350,000            | \$ 261,189           | 74.6%        | \$ 230,400            | \$ 246,749           | 107.1%       |
| 453000 Main Pipe Assessments                       | \$ 20,000             | \$ 13,320            | 66.6%        | \$ 55,000             | \$ -                 | 0.0%         |
| 432005 Bond Premiums                               | \$ 2,216,933          | \$ -                 | 0.0%         | \$ -                  | \$ -                 | -            |
| 440040 Fund Contributions                          | \$ -                  | \$ -                 | -            | \$ 1,004,748          | \$ 1,004,748         | 100.0%       |

**WATER BUREAU  
SPECIAL MEETING**

555 Main Street, Hartford  
Wednesday, September 30, 2026

**Present:** Commissioners John Gale, Peter Gardow, Jackie Mandyck, Dominic Pane, Edwin Vargas and District Chairman Donald M. Currey (6)

**Remote**

**Attendance:** Commissioners Alberto Cortes and Christopher Tierinni (2)

**Absent:** Commissioners Andrew Adil, Kyle Anderson, Dimple Desai, Diane Lewis, Pasquale J. Salemi and New Britain Representative Michael Carrier (6)

**Also**

**Present:** Commissioner William DiBella  
Commissioner Byron Lester (Remote Attendance)  
Citizen Member Awet Tsegai  
Citizen Member Linda King-Corbin (Remote Attendance)  
Scott W. Jellison, Chief Executive Officer  
John Mirtle, District Counsel  
Victoria S. Escoriza, District Clerk  
Christopher Levesque, Chief Operating Officer  
Kelly Shane, Chief Administrative Officer  
Susan Negrelli, Director of Engineering  
Seth Koos, Director of Procurement  
Thomas Tyler, Director of Facilities  
Dave Ruty, Director of Operations  
Carrie Blardo, Assistant to the Chief Executive Officer  
Lindsay Strole, Assistant Manager of Water Treatment and Supply (Remote Attendance)  
Kevin Sullivan, IT Consultant  
Keith Sanabria, IT Consultant (Remote Attendance)

**CALL TO ORDER**

The meeting was called to order by Chairman Pane at 4:32 PM.

**PUBLIC COMMENT RELATIVE TO AGENDA ITEMS**

No one from the public appeared to be heard.

**INDEPENDENT CONSUMER ADVOCATE COMMENTS & QUESTIONS RELATIVE TO  
AGENDA ITEMS**

Independent Consumer Advocate Elizabeth Tavelli was not in attendance.

**APPROVAL OF MEETING MINUTES**

*On motion made by Commissioner Gardow and duly seconded, the meeting minutes of August 31, 2026 were approved.*

**CT DOT ENCROACHMENT PERMITS**

Scott Jellison, Chief Executive Officer, provided an update regarding the State of Connecticut DOT Encroachment Permit Policy.

**WATER MASTER PLAN**

David Banker, Assistant Manager of Engineering Services, provided a report on the Water Master Plan.

**OPPORTUNITY FOR GENERAL PUBLIC**

No one from the public appeared to be heard.

**COMMISSIONER REQUESTS FOR CONSIDERATION OF FUTURE AGENDA ITEMS**

There were no Commissioner requests for future agenda items.

**ADJOURNMENT**

The meeting was adjourned at 5:29 PM

ATTEST:

Victoria S. Escoriza  
District Clerk

\_\_\_\_\_  
Date of Approval

\*\*Video of the full September 30, 2026 Water Bureau meeting is available at  
<https://www.youtube.com/@MetropolitanDistrictCommission> \*\*