



**STRATEGIC PLANNING COMMITTEE  
SPECIAL MEETING  
MONDAY, APRIL 6, 2026  
4:00 PM**

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**Location**

Board Room  
District Headquarters  
555 Main Street, Hartford

Dial In #: (415)-655-0001  
Access Code: 2315 530 1731#

[Meeting Video Link](#)

**Commissioners**

Adil	Johnson
Avedisian	Lester
Bush	Lewis
Cortes	Mandyck (VC)
Currey (Ex-Officio)	Pane
DiBella	Patel
Gale	Salemi
Gentile (C)	Tierinni
Healy	

**Quorum: 9**

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1. CALL TO ORDER
2. PUBLIC COMMENTS RELATIVE TO AGENDA ITEMS
3. INDEPENDENT CONSUMER ADVOCATE COMMENTS & QUESTIONS RELATIVE TO AGENDA ITEMS
4. APPROVAL OF MEETING MINUTES OF FEBRUARY 25, 2026
5. DISCUSSION RE: KEY AREAS OF FOCUS FOR MDC'S STRATEGIC PLAN
6. DISCUSSION RE: RANKING OF THE 10 ATTRIBUTES IN THE EUM SELF-ASSESSMENT
7. OPPORTUNITY FOR GENERAL PUBLIC COMMENTS
8. COMMISSIONER REQUESTS FOR CONSIDERATION OF FUTURE AGENDA ITEMS
9. ADJOURNMENT

# Future Strategic Focus Areas

## Workforce Development

**Related EUM attribute:** Workforce Development

*Cultivate a skilled, inclusive, and motivated workforce through recruitment, training, succession planning, and leadership development.*

## Digital Excellence

**Related EUM attribute:** Operational Optimization, Customer Experience & Satisfaction

*Drive continuous improvement through advanced analytics and smart technologies to enable proactive, data-driven decision-making, and a more responsive, reliable and customer-centered utility.\**

## Enterprise Resiliency

**Related EUM attribute:** Enterprise Resiliency

*Manage risks and prepare for disruptions through coordinated planning, hazard anticipation, and recovery strategies across all utility functions.*

## Infrastructure Strategy & Performance

**Related EUM attribute:** Infrastructure Strategy & Performance, Financial Viability, Regulatory & Reliability Performance

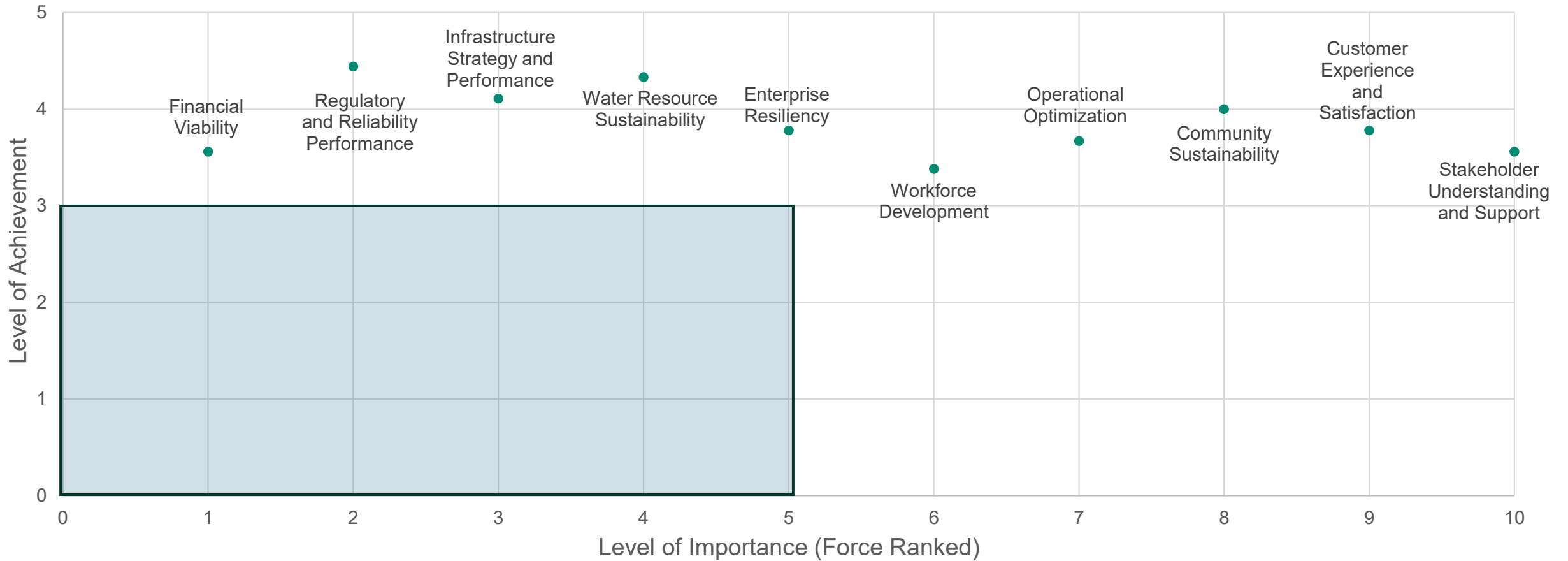
*Deliver high-quality, reliable service by exceeding regulatory requirements, maintaining long-term financial resilience, investing wisely in infrastructure, and keeping customer costs predictable through integrated, forward-looking planning.\**



ASSESSMENT

# Effective Utility Management: Assessment

EUM Assessment Results



**STRATEGIC PLANNING COMMITTEE  
SPECIAL MEETING  
The Metropolitan District  
Wednesday, February 25, 2026**

**PRESENT:** Commissioners John Avedisian, Alberto Cortes, William DiBella, John Gale, Joan Gentile, Gary Johnson, Diane Lewis, Jacqueline Mandyck and Chris Tierinni (9)

**REMOTE ATTENDANCE:** Commissioners Andrew Adil, Byron Lester, Pasquale J. Salemi and District Chairman Donald M. Currey (4)

**ABSENT:** Commissioners Richard Bush, James Healy and Bhupen Patel (3)

**ALSO PRESENT:** Citizen Member Awet Tsegai  
Scott W. Jellison, Chief Executive Officer  
Christopher Stone, District Counsel  
Christopher Levesque, Chief Operating Officer  
Kelly Shane, Chief Administrative Officer  
Jonathan Perugini, Chief Financial Officer/ Director of Finance  
Susan Negrelli, Director of Engineering  
Robert Schwarm, Director of Information Systems (Remote Attendance)  
Thomas Tyler, Director of Facilities  
Jamie Harlow, Director of Human Resources  
Dave Ruddy, Director of Operations  
Carrie Blardo, Assistant to the Chief Executive Officer  
Victoria Escoriza, Assistant Administrative Officer and Special Assistant  
Jeremy Galeota, Senior Project Manager  
Matthew McAuliffe, IT Consultant (Remote Attendance)  
Dylan Pecego, Helpdesk Coordinator (Remote Attendance)  
Joanna Brunner, Arcadis U.S., Inc.  
Greg Bazydola, Arcadis U.S., Inc.

**CALL TO ORDER**

District Counsel Stone called the meeting to order at 4:15 PM

**ELECTION OF CHAIRPERSON**

District Counsel Christopher Stone called for the election of the Chairperson. Commissioner Tierinni placed Commissioner Joan Gentile's name in nomination, the nomination was duly seconded by Commissioner DiBella.

There being no further nominations, the nominations were closed. Commissioner Gentile was elected Chairperson of the Strategic Planning Committee for 2026 and 2027 by unanimous vote of those present. Chairperson Gentile assumed the Chair and thanked the Strategic Planning Committee.

### **ELECTION OF VICE CHAIRMAN**

Chairwoman Gentile called for the election of the Vice Chairperson. Commissioner Johnson placed Commissioner Jacqueline Mandyck's name in nomination, and the nomination was duly seconded by Commissioner Avedisian.

There being no further nominations, the nominations were closed. Jacqueline Mandyck was elected Vice Chairperson of the Strategic Planning Committee by majority vote of those present for 2026 and 2027.

### **PUBLIC COMMENTS RELATIVE TO AGENDA ITEMS**

No one from the public appeared to be heard.

### **INDEPENDENT CONSUMER ADVOCATE COMMENTS & QUESTIONS RELATIVE TO AGENDA ITEMS**

The Independent Consumer Advocate was not in attendance.

### **APPROVAL OF MINUTES OF DECEMBER 9, 2024**

*On motion made by Commissioner Tierinni and duly seconded, the meeting minutes of November 10, 2025 were approved.*

*Commissioner Gale entered the meeting at 4:20 PM*

### **REPORT FROM ARCADIS U.S., INC. EFFECTIVE UTILITY MANAGEMENT (EUM) SELF-ASSESSMENT**

Joanna Brunner of Arcadis U.S., Inc. presented a PowerPoint regarding the Effective Utility Management Self-Assessment. Committee members held a discussion regarding the Effective Utility Management Self-Assessment.

*Commissioner Lewis exited the meeting at 4:45 PM and reentered at 4:48 PM*

*Commissioner Lewis exited the meeting at 5:05 PM and reentered at 5:07 PM*

### **OPPORTUNITY FOR GENERAL PUBLIC COMMENTS**

No one from the public appeared to be heard.

### **COMMISSIONER REQUESTS FOR CONSIDERATION OF FUTURE AGENDA ITEMS**

Commissioner Gale requested definitions for each of the 10 attributes be sent out to Committee members and inquired what the next steps would be.

Chairwoman Gentile asked the Committee members to review the focus areas and provide any feedback they have regarding the EUM Self-Assessment so it can be part of the agenda for the next meeting. She stated that there will be more frequent meetings going forward.

**ADJOURNMENT**

The meeting was adjourned at 5:32 PM

ATTEST:

John S. Mirtle, Esq.  
District Clerk

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Date of Approval

\*\*Video of the full February 25, 2026 Strategic Planning Committee meeting is available at <https://www.youtube.com/@MetropolitanDistrictCommission> \*\*