

**MDC EXTENDS SUSPENSION OF LATE FEES**  
*Suspension of water bill late fees will continue through July*

June 29, 2020  
For Immediate Release

**(HARTFORD, CT)** – The MDC recognizes the need to provide reasonable forms of relief to its ratepayers, and, consistent with the executive orders put forth by Governor Lamont, implemented a policy to eliminate the application of late fees on any delinquent water bill payments otherwise due and payable from April 1, 2020 through July 1, 2020.

Understanding the hardship COVID-19 has placed on many, the MDC is extending the suspension of the late fees beyond the July 1<sup>st</sup> deadline set forth in the executive orders to allow our customers an additional month interest free on outstanding balances. **Effective August 1<sup>st</sup>, late fees will begin** being assessed on the current balance of water bills and will only be applied if the balance is not paid in full by the statement due date.

As a reminder, the MDC will continue to suspend water service shutoffs for non-payment through September 9, 2020, in accordance with the statewide utility shut-off moratorium. The MDC is aware that the availability of potable water is critical under the current circumstances of COVID-19.

Although our Customer Service Center remains closed to the public, payments may be made online on our website [www.themdc.org](http://www.themdc.org) or over the phone at (860) 278-7850.

In addition, the MDC has a partnership with Operation Fuel to help those customers in need of financial assistance. Operation Fuel can be reached at 211 or [www.operationfuel.org](http://www.operationfuel.org).

***About MDC:** The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, wastewater treatment and other services to its member towns: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.*

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