Changes to your water bill

Sign Up for MDC Alerts

...powered by Everbridge to stay informed during water and sewer emergencies. Sign up by visiting our website at www.themdc.org.

WAYS TO PAY YOUR BILL

Choose the payment option that is best for you!

- **PAY BY MAIL**
  - The Metropolitan District (MDC)
  - P.O. Box 990092
  - Hartford, CT 06199-0092
  - FEES APPLY, 860.278.7850

- **PAY BY PHONE**
  - Make automated credit card and debit payments.
  - FEES APPLY, 860.278.7850

- **DROP BOX**
  - Payment drop boxes are available at 2 locations:
    - 555 Main St, Hartford
    - 60 Murphy Rd, Hartford

- **PAY IN PERSON (cash only)**
  - MDC Customer Service Department
  - 60 Murphy Rd
  - Hartford, CT 06142

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ONLINE SELF SERVICE PROFILE

Benefits of Creating an online Self Service Profile:
- View your billing and payment history
- Sign up for PAPERLESS billing
- Receive email alerts when the bill arrives or payments are due
- Avoid processing fees

Visit us at www.themdc.org to create your very own Self Service Profile.

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CREDIT CARD AND DEBIT PAYMENTS

Make payments online with your credit card or debit card. FEES APPLY.

ONE-TIME PAYMENTS

Enroll to make one-time payments with NO FEES.

RECURRING PAYMENTS

Enroll to set up recurring payments with NO FEES.
Your water bill has a new look!
Effective January 2020

CHANGES TO YOUR WATER BILL
Effective January 2020, the water bill will have a new look. Improvements include a usage summary and new payment options for added convenience.

It is important to note, all customer account numbers will be changing beginning with the first billing cycle in January 2020. If you pay your MDC bill through another financial institution you will want to make them aware of this change.

CUSTOMER ACCOUNT NUMBERS are changing.

NEW GRAPH lets you see how your water usage compares to previous months.

NEW PAYMENT OPTION!
Pay your bill in person at any of these participating retailers.