

## LINBROOK ROAD UPDATE

**October 10, 2018**  
**For Immediate Release**

**(HARTFORD, CT)** - The Metropolitan District (“MDC”) continues to work day and night to ensure that everyday lives of the residents of Linbrook Road/North Main St. return to some semblance of normalcy. We thank the affected residents for their patience.

In the immediate term, we continue to work with our contractor and its insurance carriers to repair and replace, as necessary, the sewer main that failed. As this work moves forward, we recognized that each individual property owner has suffered damages unique to them. In this regard, MDC staff has reached out to its contractor and subcontractors to determine the cause and liability for this event. As with any group of claims of this magnitude, there are issues relating to legal responsibility and insurance coverage that need to be addressed between the general contractor and its lining contractor. In any case, MDC responded immediately to the affected residents, bearing all costs in the interim to assure our customers houses are made habitable as quickly as possible.

MDC’s CEO, Scott Jellison, has met with the contractors and their insurance carriers, putting the parties on notice at each meeting of their legal and financial liability for all restoration and replacement costs. In the meantime, residents may be contacted by one or more insurance adjustors working on behalf of one of our Contractors. This does not mean that the MDC will no longer be involved. We do not expect the homeowner to endure unreasonable delay in having their claims processed while contractors and insurance companies argue over who is ultimately responsible for their claims. Mr. Jellison recognizes that timing of the contractors working out their respective liability will meet neither the MDC’s nor the homeowner’s expectations, and therefore MDC has and will continue to take immediate action to restore property damage.

We want to be clear - until such time as the third party responsible for this loss accepts responsibility, the MDC will make sure that these residents – our customers – are able to reoccupy their once safe and habitable homes. In addition, if requested, we will assist each homeowner in developing their respective claims as to submit to the responsible party.

***About MDC:** The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, wastewater treatment and other services to its member towns: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.*

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