

August 3, 2018
For Immediate Release

HARTFORD -- The Metropolitan District Commission (MDC) is advising customers to be cautious of individuals posing as a water company employee in an attempt to enter residential homes.

On Friday, August 3, several male suspects claiming to be from the water company attempted to gain access to a West Hartford residence in the vicinity of Jessamine Street. No further details are available at this time.

The MDC urges all residents, especially those who are home during the day, to be alert for imposters by following these tips:

- MDC field employees wear clothing and drive vehicles clearly marked with the **MDC** logo.
- The MDC encourages customers to stay secure within the home while asking for identification from anyone who comes to their door. All MDC employees have photo identification badges and will gladly display them upon request. **The policy is “No Identification - No Entry”.**
- If someone comes to your door claiming to be from the water company and *you do not have a previously scheduled appointment*, **do not** allow access to your home until calling the MDC Command Center at 860-278-7850 ext 3600 to verify their identity.
- If you have any doubt about the individual’s identity or motives, or authenticity of their credentials, do not allow them entry into your home and call the police.

***About MDC:** The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, wastewater treatment and other services to its member towns: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.*