



The Metropolitan District

water supply • environmental services • geographic information

MDC WARNS OF SUSPECTED IMPOSTERS

October 13, 2016
For Immediate Release

HARTFORD -- The Metropolitan District Commission (MDC) is advising customers to be cautious of an individual posing as a water company employee in an attempt to enter residential homes.

On Wednesday, October 12, a male suspect claiming to be from the water company attempted to gain access to a Windsor residence in the vicinity of Graham Road, telling the resident he needed to check the water pressure. He also indicated he would return the next day to check the water again. No further details are available at this time.

The MDC urges all residents, especially those who are home during the day, to be alert for imposters by following these tips:

- MDC field employees wear clothing and drive vehicles clearly marked with the **MDC** logo.
- The MDC encourages customers to stay secure within the home while asking for identification from anyone who comes to their door. All MDC employees have photo identification badges and will gladly display them upon request. **The policy is “No Identification - No Entry”.**
- If someone comes to your door claiming to be from the water company and *you do not have a previously scheduled appointment*, **do not** allow access to your home until calling the MDC Command Center at 860-278-7850 ext 3600 to verify their identity.
- If you have any doubt about the individual's identity or motives, or authenticity of their credentials, do not allow them entry into your home and call the police.

About the MDC: *The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, sewer and household hazardous waste collection services to its member municipalities: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, under a series of special agreements, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby, Unionville and Portland.*

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