



The Metropolitan District

water supply • environmental services • geographic information

## MDC WARNS OF SUSPECTED IMPOSTER

March 6, 2015  
For Immediate Release

**HARTFORD** -- The Metropolitan District Commission (MDC) is advising customers to be cautious of one or more individuals posing as a water company employee in an attempt to solicit payment for water bills over the telephone.

On Friday, March 6, 2015, someone claiming to be from the MDC placed phone calls to customers, informing them they had an overdue water bill and threatened to shut off their water if they did not make payment by credit card immediately.

The MDC urges all customers to be aware that any such calls are not made by or on behalf of the MDC. In fact, the MDC does not take payments over the phone in any event.

As a general rule, the MDC urges all residents, especially those who are home during the day, to be alert for imposters by following these tips:

- MDC field employees wear clothing and drive vehicles clearly marked with the **MDC** logo.
- If someone comes to your door claiming to be from the water company and *you do not have a previously scheduled appointment*, **do not** allow access to your home until calling the MDC Command Center at 860-278-7850 ext 3600 to verify their identity.
- If you have any doubt about the individual's identity or motives, or authenticity of their credentials, do not allow them entry into your home and call the police.

**About the MDC:** *The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, sewer and household hazardous waste collection services to its member municipalities: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, under a series of special agreements, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby, and Portland.*

Contact:

Kerry E. Martin  
The Metropolitan District  
Office: (860) 278-7850, ext. 3203  
Email: [kmartin@themdc.com](mailto:kmartin@themdc.com)

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