

LINBROOK ROAD UPDATE OCTOBER 15, 2018

A meeting is scheduled for this Thursday, October 18 at West Hartford Town Hall for residents affected by the Linbrook Road Area Sewer Backup (meeting notice attached). The purpose of the meeting is to provide information and address questions and comments from residents.

Samples from a test section of the new liner were obtained and sent to the lab (Boyle Engineering in Charlotte, NC) for testing. The samples will be tested for flexural and tensile strength, as well as thickness. Results of these tests are expected tomorrow. Pending positive test results, installation of the new liner is currently planned for this Wednesday or Thursday.

Last Friday, adjusters RC Services, the insurance adjuster retained by the insurance provider for Precision Trenchless, LLC, made contact with 20 of the homeowners directly, and left information for the 6 remaining affected homeowners. **Representatives from RC Services were back in the Linbrook area today to try and make contact with the 6 remaining homeowners.**

Sewer Backup Prevention Assessments continued today in the Linbrook Neighborhood. Check valve installations and Sewer Backup Assessments were completed and more are scheduled throughout this week and next. Materials continue to be ordered for sump pump installations and other prevention devices. The specific plumbing set up and fixtures/appliances in the basement determine whether check valves or backwater valves are appropriate, but both accomplish the same goal – to prevent sewer water from flowing back into a property through subsurface fixtures.

Mechanical and Electrical work continued for replacement of hot water heaters, boilers, gas furnaces and restoration of electrical service. Additional assessments were conducted by MDC claims staff for homeowner equipment replacements. Additional restoration work is being planned with MDC contractors.

The CCTV inspection of other sections of lined sewer by MDC staff and our Contractor, Ludlow, is continuing. One homeowner will remain displaced tonight and is expected to return home early next week.

Installation, testing and inspection of the new liner is expected to occur between 10/17 and 10/19. As always, schedules are subject to change based on unforeseen construction related activities.

MDC has required our Contractor, Ludlow to operate the bypass pumps 24/7 until all the repairs have been completed. For the rain event on Thursday, October 11/12, MDC staff was onsite for the duration of the storm to monitor flow through the pumps and sewer. The Contractor positioned additional pumps onsite in case of any pump failures and/or additional capacity is needed to handle the wet weather flows in the sewer from the storms. If required, we will bypass flows before they can fill the pipe to capacity and potentially cause a backup. No additional bypass pumping was required as a result of the 10/11/18 rainfall.

An information page has been created on the MDC website and can be access the following link:
<http://themdc.org/news-events/linbrook-road-information>

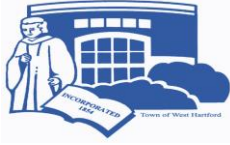
MDC is also working with each homeowner to evaluate the appropriateness of installing a backwater or check valve at their property. A backwater valve (sometimes called a backflow preventer or sewer backup valve) is a valve installed on a sewer line that is designed to allow water or sewage to flow only one way (out of the house). If there is a sewer system backup, and a backwater valve is in place, sewage will not be able to flow back into the house. For new homes that have fixtures (showers, tubs, toilets) located lower than the street level, it is a requirement of The National Plumbing Code to have a backwater valve installed. MDC is continuing to contact residents to perform an evaluation at each property and determine if it is appropriate to install backwater or check valve (at no cost to the homeowner). The first round of these installations is scheduled for Monday, October 8, 2018. We ask for the homeowners' cooperation as we work to complete this process as quickly as possible.

Moving forward, the contractor will be investigating an alternative lining product to replace a total of 300 feet of pipe liner, which includes all of the section (manhole to manhole) where the 60 feet of failed liner was located. MDC will not accept the same product that was used to line this pipe until investigation and testing of the cause of the liner failure is complete; instead, has directed the contractor to find a proven alternative. The new proposed lining product performance will be rigorously reviewed and tested by the MDC before installation is approved.

MDC's local contractors are continuing to work on necessary replacement of hot water heaters, boilers, gas furnaces and restoration of electrical service. The goal remains making the properties habitable and getting families back in their homes as soon as possible.

MDC is committed to work with our Contractor and its insurance carrier to address property damage, including direct repair, replacement and/or payment to the customer for those costs associated with making the home habitable. MDC has demanded that its contractor respond immediately to our customers' damages, and will in the interim seek full reimbursement for any payments it makes until such time as the responsible party steps in. MDC claims staff will continue to monitor the process.

Further updates will be provided as soon as they become available, which is expected to be tomorrow afternoon.



TOWN OF WEST HARTFORD
OFFICE OF THE TOWN MANAGER
50 SOUTH MAIN STREET
WEST HARTFORD, CONNECTICUT 06107-2431
www.westhartfordct.gov

Friday, October 12, 2018

Re: Linbrook Road Area Sewer Backup

Dear Property Owner/Resident:

Residents affected by the Linbrook Road Area Sewer Backup are invited to attend a meeting with Town of West Hartford Town Officials and the MDC on **Thursday, October 18, 2018 at 7pm** at West Hartford Town Hall, 50 South Main Street, Room 400. The purpose of the meeting is to discuss next steps and address questions and comments from residents.

Specific questions and comments may be submitted in advance to The MDC District Clerk, John Mirtle, Esq. at jmirtle@themdc.com no later than Tuesday, October 16, 2018 at noon.

Sincerely,

A handwritten signature in blue ink that reads 'M. W. Hart'.

Matthew Hart
Town Manager
Town of West Hartford
860-561-7440
townmanager@westhartfordct.gov
www.westhartfordct.gov

cc: Mark McGovern, Director of Community Development
Duane Martin, Town Engineer
Town Council
Kerry E. Martin, MDC