CHANGES TO YOUR WATER BILL

Effective January 2020, the water bill will have a new look. Improvements include a usage summary and new payment options for added convenience. It is important to note, all customer account numbers will be changing beginning with the first billing cycle in January 2020. If you pay your MDC bill through another financial institution you will want to make them aware of this change.

ONLINE SELF SERVICE PROFILE

» View your billing and payment history
» Sign up for PAPERLESS billing
» Receive email alerts when the bill arrives or payments are due

RECURRING PAYMENTS
Enroll to set up recurring payments with NO FEES.

ONE-TIME PAYMENTS
Enroll to make one-time payments with NO FEES.

CREDIT CARD AND DEBIT PAYMENTS
Make payments online with your credit card or debit card. FEES APPLY.

Visit us at www.themdc.org to create your very own Self Service Profile.

NEW PAYMENT OPTION!
Pay your bill in person at any of these participating retailers.

NEW GRAPH
lets you see how your water usage compares to previous months.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.

MDC 2020
Water and Sewer Rates

MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:
Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org
facebook.com/themetropolitandistrict
@theMetropolitandistrict
@MDCWater

2020 | January

Your water bill has a new look!
Effective January 2020

CUSTOMER ACCOUNT NUMBERS are changing.

Allocation of Payment

Amount Due By 11/14/2019
$84.28

Total Amount Enclosed

$5

SEND PAYMENT TO:
The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

This is not an actual bill. It is for illustrative purposes only.
WATER & SEWER RATES
Effective January 1, 2020

WATER RATES

Water Used Charge (treated water)
▸ Based on the quantity of water used as read at the meter. (1 ccf = 748 gallons)
▸ Billing rate = $3.97 per 100 cubic feet (ccf).

Water Customer Service Charge
▸ Applicable to all active services.
▸ Recovers a portion of the fixed operating, maintenance and debt costs associated with water operations.

<table>
<thead>
<tr>
<th>METER SIZE</th>
<th>MONTHLY BILLING</th>
<th>METER SIZE</th>
<th>MONTHLY BILLING</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8&quot;</td>
<td>$14.98</td>
<td>4&quot;</td>
<td>$243.55</td>
</tr>
<tr>
<td>3/4&quot;</td>
<td>$14.98</td>
<td>6&quot;</td>
<td>$486.07</td>
</tr>
<tr>
<td>1&quot;</td>
<td>$14.98</td>
<td>8&quot;</td>
<td>$771.16</td>
</tr>
<tr>
<td>1-1/2&quot;</td>
<td>$48.60</td>
<td>10&quot;</td>
<td>$1,777.77</td>
</tr>
<tr>
<td>2&quot;</td>
<td>$77.80</td>
<td>12&quot;</td>
<td>$1,896.38</td>
</tr>
<tr>
<td>3&quot;</td>
<td>$145.89</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Sewer Customer Service Charge
▸ Billing rate = $7.00 per month.
▸ Recovers certain sewer costs, previously paid through a portion of Ad Valorem, including private property sewer work to investigate backups, unplug sewer laterals, excavate and repair sewer laterals and for 24-hour sewer emergency response. This work is separate from the treatment and disposal of sewage released from a property that is paid for via the Ad Valorem tax method.

Surcharge Outside the District (non-member towns)
▸ Billing rate = $3.97 per 100 cubic feet (ccf).

METER SIZE MONTHLY BILLING METER SIZE MONTHLY BILLING
5/8" $14.98 4" $243.55
3/4" $14.98 6" $486.07
1" $14.98 8" $771.16
1-1/2" $48.60 10" $1,777.77
2" $77.80 12" $1,896.38
3" $145.89

SEWER RATES

Sewer Customer Service Charge
▸ Billing rate = $5.15 per 100 cubic feet (ccf).
▸ Most MDC member town customers pay for their sewer service via Ad Valorem as part of their municipal property taxes.
▸ All non-municipal tax-exempt users (hospitals, churches, etc.) and high-flow users (industrial/commercial customers with an average daily sewage discharge of more than 25,000 gallons) pay a sewer user charge in lieu of the Ad Valorem tax.

FEDERAL/STATE REGULATORY CHARGES

The Clean Water Project Charge (CWPC)
▸ Billing rate = $4.10 per 100 cubic feet (ccf).

The CWPC is based on metered water consumption. The CWPC is charged to District customers who have both water and sewer services provided by the District.

The CWPC was established to create a dedicated fund for the payment of debt and capital associated with the Clean Water Project (CWP).

The CWP was developed in order to comply with a federal consent decree from the Environmental Protection Agency and a state consent order from the CT Department of Energy and Environmental Protection.

Referendums passed in 2006 and 2012 authorized the spending of $1.6 billion for the Clean Water Project.

For a complete list of approved charges, please visit the Customer Service section on rates at www.themdc.org (www.themdc.org(customers/billing-services/rates)