



## Changes to the Customer Service Portal and a NEW Mobile App Coming Soon!

The MDC's Customer Service Portal will have a new look, enhanced features and a new name – **MyHQ** – in the coming months. To help make the transition smooth for our current users we ask that you please verify your email address in the current Customer Service Portal prior to the changeover. This will ensure that you receive the new login code when we go live in July.



**MyHQ enhancements** will include:

- »Easier navigation for account information
- »Management of multiple accounts
- »PDF Bills available via email
- »And more!

### PAY BY TEXT NOW AVAILABLE!

Pay By Text via EZ-PAY at Guest Checkout is now available. Receive text messages when your bill is due and make payments easily and securely right from your phone! Go to [www.themdc.org](http://www.themdc.org) and click Pay Your Bill to learn more!



### Prefer to pay cash?

#### RETAIL CASH PAYMENTS

Pay in person (cash only) at any one of the following participating retailers:



#### NO INVOICE, NO PROBLEM!

Customers can now generate their own QR Code for making Retail Cash Payments. Visit our website [www.themdc.org](http://www.themdc.org) and click Pay Your Bill to get started.

# 2025 MDC Household Hazardous Waste Collection

Collections are held on Saturdays from 8 a.m. - 1 p.m.\*

Residents of the following towns may attend **ANY** MDC sponsored HHW collection event:

- Bloomfield
- East Granby
- East Hartford
- Hartford
- Newington
- Rocky Hill
- West Hartford
- Wethersfield
- Windsor
- Windsor Locks

(WPCF = Water Pollution Control Facility)

\*One collection is held on **Sunday**, September 28.

In the event you are unable to attend any of the above collections and wish to dispose of hazardous waste (for a fee) you can contact New England Disposal Technologies, Inc. at 866.769.1621 or [info@nedt.org](mailto:info@nedt.org).

DATE	TOWN	LOCATION
May 10	Windsor	Poquonock WPCF, 1222 Poquonock Avenue
May 17	East Hartford	East Hartford WPCF, 65 Pitkin Street
June 14	West Hartford	Public Works Garage, 17 Brixton Street
June 28	Wethersfield	Webb Elementary School, 51 Willow Street
September 6	Bloomfield	Public Works Building, 21 Southwood Drive
September 20	Rocky Hill	Elm Ridge Park, 376 Elm Street *NEW LOCATION*
September 28 (Sun)*	West Hartford	Public Works Garage, 17 Brixton Street
October 18	Windsor Locks/E. Granby	Public Works Garage, 6 Stanton Road, Windsor Locks
October 25	Hartford	MDC Operations Facility, 125 Maxim Road