



June 30, 2023

RE: Sewer Backup Prevention & Sanitary Sewer Lateral Inspection Programs

Dear Property Owner/Resident:

The **Metropolitan District (MDC)** and their contractor, **Premier Sewer and Drains**, are conducting **FREE** inspections of sanitary sewer laterals (Sewer Lateral Inspection Program) and basement plumbing assessments (Sewer Backup Prevention & Reporting Program) in your neighborhood.

### **Sanitary Sewer Lateral Inspection**

Using a closed-circuit camera (CCTV) your lateral is inspected from inside the property to the sewer main in the street. This is performed to proactively identify potential problems (cracks, leaks, blockages in your lateral) that should be repaired. **Left unchecked, problems with a lateral can lead to sewer backups and/or expensive repairs.**

### **Sewer Backup Prevention & Reporting Program**

A basement plumbing assessment is performed in order to identify fixtures in need of protection or improvements and avoid the potential for sewer backups. *Qualifying property owners will receive the necessary basement plumbing improvements, at no cost.*

### **How to Get Started:**

- **Inspections for your neighborhood will be offered between: July 3<sup>rd</sup> – July 21<sup>st</sup>**
- Contact **MDC'S Utility Services Department at 860-278-7850 Ext 3123** to schedule your **FREE** basement plumbing assessment and sewer lateral inspection.
- An adult (at least 18 years old) must be present at the time of inspection/assessment.

### **What to Do Following the Inspection and Assessment:**

- Upon receipt of your detailed reports,
  - There may be no further action required.
  - If the report indicates your sanitary sewer lateral requires rehabilitation or if you elect to have a backwater valve installed, please contact:
    - **MDC's Utility Services Department**  
**(860)278-7850 ext. 3780 or [utilityservices@themdc.com](mailto:utilityservices@themdc.com)**

Thank you for helping us to provide you with reliable sanitary sewer services.

The Metropolitan District  
Engineering and Project Services Team