



Farmington Ave Water Main Replacement and Sewer Improvement Projects Stakeholder Meeting Q & A from May 18, 2022

SEWER IMPROVEMENT PROJECT RELATED QUESTIONS:

Q: What does “green” indicate (refer to the Sewer map in the PowerPoint)?

A: Areas shown as brown or green pipes are outside the scope of this project, and do not have any planned work to be conducted as part of this project.

Q: How are the pipes accessed for lining?

A: Manhole to manhole typically. Not through open cut construction

Q: What does the “pink” on Sherman indicate (refer to the Sewer map in the PowerPoint)?

A: The three sewer segments on Sherman that are pink had been lined under a previous project. Under this project, the MDC’s contractor will only be conducting the lining of lateral connections within the footprint of these pink pipes.

Q: How will service interruptions affect me?

A: Anytime a planned service interruption is scheduled customers are notified in advance. You will also be notified with one week and a 24-48 Hour advance notices of when the project will be in your area. These notices explain when to reduce water usage.

WATER MAIN REPLACEMENT RELATED QUESTIONS:

Q: How far west of the Whitney intersection will work extend?

A: 20-25 feet (near 571 Farmington Ave)

Q: How will water service interruptions affect me?

A: Typically, water service interruptions that happen during a water main installation project take place late in the construction schedule. This is because the water main has been installed, tested and approved for use, before the contractor and MDC staff schedule the individual service transfers (from the old main to the new main) with each property. Normally is only during these times that your water service would be interrupted for a period of 4-6 hours.

However, this project is a little unique in that there are currently two large 20 inch water mains in Farmington Ave that we will replace with one 24 inch main. We intend to install the new main in the same location as the southern existing main, which allows us to transfer those properties connected to the south over to the north main temporarily to maintain water service throughout the project. Because of this, most properties along the southern side of Farmington Avenue will temporarily lose service one additional time to perform this transfer. These properties have been identified and will be notified in advance of each transfer.

In summary, potential **temporary water service interruptions** may occur during the following activities:

(*all will be preceded by notification of interruption):

- Prep work performed by MDC crews in advance of the main construction
- Southern properties along Farmington Ave – transfer of water service to northern main
- All properties along Farmington Avenue – transfer of water services to new water main



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Q: Will there be any service interruptions at UConn Law?

A: For the phase 1 of the watermain installation (Farmington Ave), there will be no service interruptions.

GENERAL:

Q: How do customers get the lateral assessment and basement inspection information?

A: Letters will be mailed to customers and staff will bring related materials.

You can also find this information on our website at: www.themdc.com/utility-services

Q: Who can we contact for questions between now and when these projects begin?

A: Julie McLaughlin, MDC Communications Administrator

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