



# ONLINE SELF SERVICE PROFILE

- » View your billing and payment history
- » Sign up for PAPERLESS billing
- » Receive email alerts when the bill arrives or payments are due

Visit us at  
[www.themdc.org](http://www.themdc.org)  
to create your very own  
**Self Service Profile.**

(Auto-enroll into paperless billing  
when you create your online profile.)

## MORE WAYS TO PAY!

You can now use Apple Pay or Google Pay when paying your water bill through the EZ-Pay feature powered by Kubra. Go to [www.themdc.org](http://www.themdc.org) and click Pay Your Bill.



### CREDIT CARD AND DEBIT PAYMENTS

Make payments online with your credit card or debit card. FEES APPLY.



### ONE-TIME PAYMENTS

Enroll to make one-time payments with NO FEES.



### RECURRING PAYMENTS

Enroll to set up recurring payments with NO FEES.



## MDC Offers Payment Plans for Customers to Avoid Shutoffs

The MDC is reminding customers who are struggling to pay past due bills to sign up for a payment plan with our customer service staff at **(860) 278-7850** or scan the QR Code below for more information.



[themdc.org/payment-plans-and-shutoffs](http://themdc.org/payment-plans-and-shutoffs)



## 2022 MDC Household Hazardous Waste Collection

Collections are held on Saturdays from 8 a.m. - 1 p.m.\*

Only residents of the following participating towns may participate **ANY** MDC sponsored collection day:

- Bloomfield
- East Granby
- East Hartford
- Hartford
- Newington
- Rocky Hill
- West Hartford
- Wethersfield
- Windsor
- Windsor Locks

(WPCF = Water Pollution Control Facility)

+ Used oil is accepted at this collection.

^Used oil from Windsor Locks residents is ONLY accepted at this collection.

DATE	TOWN	LOCATION
September 10+	West Hartford	Public Works Garage, 17 Brixton Street
September 24	Windsor	MDC Poquonock WPCF, 1222 Poquonock Ave
October 1	Rocky Hill	Rocky Hill WPCF, 80 Goff Brook Lane
October 15 <sup>^</sup>	Windsor Locks/ E. Granby	Public Works Garage, 6 Stanton Rd, Windsor Locks
October 29	East Hartford	MDC East Hartford WPCF, 65 Pitkin Street

# REMINDER!



MDC is reminding customers to not flush disinfectant wipes (or any type of wipes), paper towels, facial tissue or materials other than toilet paper down your toilet as they are not designed to break down in the wastewater treatment process.

**Flushing these items can cause additional maintenance issues at MDC facilities and more importantly potentially clog your home's lateral and cause sewer backups in surrounding homes and neighborhood streets.**