

## **MDC URGES CUSTOMERS TO APPLY TO STATE WATER BILL ASSISTANCE PROGRAM** *Funds available to eligible households in MDC towns*

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For Immediate Release

**(HARTFORD, CT)** – The Metropolitan District (MDC) is urging customers with overdue and unpaid balances on their water bills to apply for financial relief via the Connecticut Low-Income Household Water Assistance Program (LIHWAP). LIHWAP is a one-time water assistance grant program available to eligible households and is being administered by the State Department of Social Services (DSS) and several community action agency partners. The regional partner for the MDC is the Community Renewal Team, Inc. (CRT) Hartford area office. According to DSS, applications for the program will be accepted through June 30, 2022.

Information on the LIHWAP program, how to apply and eligibility is available on the DSS website:  
<https://portal.ct.gov/DSS/Highlights/Low-Income-Household-Water-Assistance-Program-Coming-to-CT>

MDC customers can also contact the Community Renewal Team (CRT) directly at (860) 560-5800 or at [crct.org/](http://crct.org/) for questions about the program.

“We want customers facing financial hardships to be aware that there are assistance programs available to them,” said Scott Jellison, MDC CEO. The most important step for customers with a past due bill balance is to sign up for a payment plan with the MDC. Payment plans have been available to our customers even prior to the COVID-19 pandemic. The LIHWAP program gives our customers yet another resource.”

Financial assistance is available for customers in the MDC towns of Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor, Glastonbury, South Windsor, Farmington and East Granby.

In addition, MDC customers can also contact our partners at Operation Fuel to determine eligibility for water bill assistance at [www.operationfuel.org/gethelp](http://www.operationfuel.org/gethelp) to locate an Operation Fuel bank nearby in the Online Fuel Bank Finder or call 211 to find a fuel bank near you.

***About MDC:** The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, wastewater treatment and other services to its member towns: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.*

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