



MDC MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:

**Bloomfield, East Hartford,** Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.



# **Sign Up for** MDC Alerts

...powered by Everbridge to stay informed during water and sewer emergencies. Sign up by visiting our website at www.themdc.org.

### CHANGES TO YOUR WATER BILL

MDC ALERTS

NOTIFICATION SIGN UP

MDC

It is important to note, all customer account numbers changed with the first billing cycle of January 2020. If you pay your MDC bill through another financial institution you will want to make them aware of this change.

- View your billing and payment history
- Sign up for PAPERLESS billing

Enroll to make one-time

payments with NO FEES.

Receive email alerts when the bill arrives or payments are due

ONLINE SELF

SERVICE PROFILE



**RECURRING PAYMENTS** Visit us at Enroll to set up recurring payments with NO FEES. **ONE-TIME PAYMENTS** 

www.themdc.org to create your very own Self Service Profile.



CREDIT CARD AND DEBIT PAYMENTS Make payments online with your credit card or debit card. FEES APPLY.

21001488 Account No.: 1000004409 Invoice No.: Customer Name: John Smith Service Address: 555 Main St Hartford CT 06103-2915

1 of 3 Page: Invoice Date: 10/20/2019

**POWERED BY** 

≥ever**bridae**°

### **NEW PAYMENT OPTION!**

Pay your bill in person at any of these participating retailers.

DOLLAR GENERAL

CVS pharmacy<sup>\*</sup>

**MDC** The Metropolitan District

Hartford CT 06142

Tel 860 278-7850

ww.themdc.org

555 Main Street, PO Box 800







## WATER & SEWER RATES

Effective January 1, 2020

### WATER RATES

### Water Used Charge (treated water)

- Based on the quantity of water used as read at the meter. (1 ccf = 748 gallons)
- Billing rate = \$3.97 per 100 cubic feet (ccf).

### Water Customer Service Charge

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$14.98	4"	\$243.55
3/4"	\$14.98	6"	\$486.07
1"	\$14.98	8"	\$771.16
1-1/2"	\$48.60	10"	\$1,777.77
2"	\$77.80	12"	\$1,896.38
3"	\$145.89		

Applicable to all active services.

 Recovers a portion of the fixed operating, maintenance and debt costs associated with water operations.

### Surcharge Outside the District (non-member towns)

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$14.98	4"	\$243.55
3/4"	\$14.98	6"	\$486.07
1"	\$14.98	8"	\$771.16
1-1/2"	\$48.60	10"	\$1,777.77
2"	\$77.80	12"	\$1,896.38
3"	\$145.89		

### Surcharge Outside the District for Capital Improvements (non-member towns)

Applied to recover the cost of major capital improvements and/or upgrades such as water main extensions, pump stations, etc., in non-member towns.

#### FARMINGTON

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$1.07	3"	\$186.97
1"	\$2.14	4"	\$320.53
1-1/2"	\$4.27	6"	\$427.37
2"	\$80.13	8"	\$1,068.43

### GLASTONBURY

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$1.57	2"	\$117.44
3/4"	\$2.35	3"	\$274.03
1"	\$3.13	4"	\$469.77
1-1/2"	\$6.26		

### **SOUTH WINDSOR**

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$0.34	2"	\$25.29
3/4"	\$0.67	3"	\$59.00
1"	\$1.01	4"	\$101.15
1-1/2"	\$1.35	6"	\$134.86

MANCHESTER

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$2.43	3"	\$425.28
1"	\$7.29	6"	\$972.07

### **SEWER RATES**

### Sewer Customer Service Charge

- Billing rate = \$7.00 per month.
- Recovers certain sewer costs, previously paid through a portion of Ad Valorem, including private property sewer work to investigate backups, unclog sewer laterals, excavate and repair sewer laterals and for 24-hour sewer emergency response. This work is separate from the treatment and disposal of sewage released from a property that is paid for via the Ad Valorem tax method.

#### Sewer User Charge

- Billing rate = \$5.15 per 100 cubic feet (ccf).
- Most MDC member town customers pay for their sewer service via Ad Valorem as part of their municipal property taxes.
- All non-municipal tax-exempt users (hospitals, churches, etc.) and high-flow users (industrial/commercial customers with an average daily sewage discharge of more than 25,000 gallons) pay a sewer user charge in lieu of the Ad Valorem tax.

### FEDERAL/STATE REGULATORY CHARGES

#### The Clean Water Project Charge (CWPC)

Billing rate = \$4.10 per 100 cubic feet (ccf).

The CWPC is based on metered water consumption. The CWPC is charged to District customers who have both water and sewer services provided by the District.

The CWPC was established to create a dedicated fund for the payment of debt and capital associated with the Clean Water Project (CWP).

The CWP was developed in order to comply with a federal consent decree from the Environmental Protection Agency and a state consent order from the CT Department of Energy and Environmental Protection.

Referendums passed in 2006 and 2012 authorized the spending of \$1.6 billion for the Clean Water Project.

For a complete list of approved charges, please visit the Customer Service section on rates at www.themdc.org (www.themdc.org/customers/billing-services/rates)