



MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:

Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.org



facebook.com/themetropolitandistrict



@themetropolitandistrict



@MDCWater



2020 | January

MDC 2020

Water and Sewer Rates



Your water bill has a new look!

Effective January 2020

CHANGES TO YOUR WATER BILL

Effective January 2020, the water bill will have a new look. Improvements include a usage summary and new payment options for added convenience.

It is important to note, **all customer account numbers will be changing** beginning with the first billing cycle in January 2020. If you pay your MDC bill through another financial institution you will want to make them aware of this change.

ONLINE SELF SERVICE PROFILE

- » View your billing and payment history
- » Sign up for PAPERLESS billing
- » Receive email alerts when the bill arrives or payments are due



RECURRING PAYMENTS

Enroll to set up recurring payments with NO FEES.



ONE-TIME PAYMENTS

Enroll to make one-time payments with NO FEES.



CREDIT CARD AND DEBIT PAYMENTS

Make payments online with your credit card or debit card. FEES APPLY.

Visit us at www.themdc.org to create your very own Self Service Profile.

CUSTOMER ACCOUNT NUMBERS are changing.



The Metropolitan District

water supply • environmental services • geographic information
555 Main Street, PO Box 800
Hartford CT 06142
Tel. 860 278-7850
www.themdc.org

Account No.: 21001488
Invoice No.: 100004409
Customer Name: John Smith
Service Address: 555 Main St
Hartford CT 06103-2915

Page: 1 of 3
Invoice Date: 10/20/2019

Billing Summary

Billing Period
09/18/2019 - 10/17/2019 (30 Days)

Previous Billing Details

Previous Balance \$123.93
Payments Received \$123.93

Current Billing Details

Previous Outstanding Balance \$0.00
Current Charges \$84.28

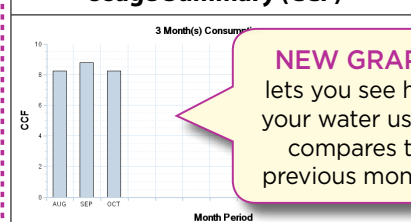
TOTAL AMOUNT DUE \$84.28

Due Date: 11/14/2019

\$84.28
Total Amount Due

1% INTEREST ADDED IF NOT PAID BY DUE DATE.

Usage Summary (CCF)



NEW GRAPH lets you see how your water usage compares to previous months.

CUSTOMER INFORMATION

- Go PAPERLESS! Sign up at www.themdc.org
- Please bring your entire bill when making a payment in person.
- Please allow up to three (3) business days for payments to post to your account.



Keep this portion for your records. Go Paperless. Pay online at www.themdc.org.

MDC The Metropolitan District
water supply • environmental services • geographic information
555 Main Street, PO Box 800
Hartford CT 06142
Tel. 860 278-7850
www.themdc.org

Invoice No.: 100004409
Service Address: 555 Main St
Hartford CT 06103-2915

☐ Check box for address change and enter new address on the back.

John Smith
555 Main St
Hartford CT 06103-2915

SEND PAYMENT TO:

The Metropolitan District
P.O. Box 990092
Hartford, CT 06199-0092

000000002562111420190011001617700002100148820010000040981

This is not an actual bill. It is for illustrative purposes only.



WATER & SEWER RATES

Effective January 1, 2020

WATER RATES

Water Used Charge (treated water)

- Based on the quantity of water used as read at the meter.
(1 ccf = 748 gallons)
- Billing rate = \$3.97 per 100 cubic feet (ccf).

Water Customer Service Charge

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$14.98	4"	\$243.55
3/4"	\$14.98	6"	\$486.07
1"	\$14.98	8"	\$771.16
1-1/2"	\$48.60	10"	\$1,777.77
2"	\$77.80	12"	\$1,896.38
3"	\$145.89		

- Applicable to all active services.
- Recovers a portion of the fixed operating, maintenance and debt costs associated with water operations.

Surcharge Outside the District (non-member towns)

METER SIZE	MONTHLY BILLING	METER SIZE	MONTHLY BILLING
5/8"	\$14.98	4"	\$243.55
3/4"	\$14.98	6"	\$486.07
1"	\$14.98	8"	\$771.16
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2"	\$77.80	12"	\$1,896.38
3"	\$145.89		

SEWER RATES

Sewer Customer Service Charge

- Billing rate = \$7.00 per month.
- Recovers certain sewer costs, previously paid through a portion of Ad Valorem, including private property sewer work to investigate backups, unclog sewer laterals, excavate and repair sewer laterals and for 24-hour sewer emergency response. This work is separate from the treatment and disposal of sewage released from a property that is paid for via the Ad Valorem tax method.

Sewer User Charge

- Billing rate = \$5.15 per 100 cubic feet (ccf).
- Most MDC member town customers pay for their sewer service via Ad Valorem as part of their municipal property taxes.
- All non-municipal tax-exempt users (hospitals, churches, etc.) and high-flow users (industrial/commercial customers with an average daily sewage discharge of more than 25,000 gallons) pay a sewer user charge in lieu of the Ad Valorem tax.

FEDERAL/STATE REGULATORY CHARGES

The Clean Water Project Charge (CWPC)

- Billing rate = \$4.10 per 100 cubic feet (ccf).

The CWPC is based on metered water consumption. The CWPC is charged to District customers who have both water and sewer services provided by the District.

The CWPC was established to create a dedicated fund for the payment of debt and capital associated with the Clean Water Project (CWP).

The CWP was developed in order to comply with a federal consent decree from the Environmental Protection Agency and a state consent order from the CT Department of Energy and Environmental Protection.

Referendums passed in 2006 and 2012 authorized the spending of \$1.6 billion for the Clean Water Project.

For a complete list of approved charges, please visit the Customer Service section on rates at www.themdc.org
(www.themdc.org/customers/billing-services/rates)