

MDC



MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:

Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800

Hartford, CT 06142-0800

860.278.7850

www.themdc.org

facebook.com/themetropolitandistrict



@themetropolitandistrict



@MDCWater



2020 | July



MDC Helps You GO GREEN

GO PAPERLESS! Easy. Convenient. Free!

- » View your billing and payment history
- » Receive email alerts when the bill arrives or payments are due
- » Choose from a variety of payment options



RECURRING PAYMENTS

Enroll to set up recurring payments with NO FEES.



ONE-TIME PAYMENTS

Enroll to make one-time payments with NO FEES.



CREDIT CARD AND DEBIT PAYMENTS

Make payments online with your credit card or debit card. FEES APPLY.

Visit us at
www.themdc.org
to create your
very own Self
Service Profile.

New Payment Option!

PAY IN PERSON (cash only) at
any of these participating retailers:



DOLLAR GENERAL



Visit www.themdc.org to learn
about all the ways to pay your bill.

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Suspension of Late Fees

Extended to August 1st

The MDC recognizes the need to provide reasonable forms of relief to its ratepayers, and, consistent with the executive orders put forth by Governor Lamont, implemented a policy to eliminate the application of late fees on any delinquent water bill payments otherwise due and payable from April 1, 2020 through July 1, 2020.

Understanding the hardship COVID-19 has placed on many, the MDC is extending the suspension of the late fees beyond the July 1st deadline set

forth in the executive orders to allow our customers an additional month interest free on outstanding balances.

Effective August 1st, late fees will begin being assessed on the current balance of water bills and will only be applied if the balance is not paid in full by the statement due date.

As a reminder, the MDC will continue to suspend water service shutoffs for non-payment through September 9, 2020, in accordance with the statewide utility shut-off moratorium. The MDC is aware that the availability of potable

water is critical under the current circumstances of COVID-19.

Although our Customer Service Center remains closed to the public, payments may be made online on our website www.themdc.org or over the phone at (860) 278-7850.

For the most up to date information, please visit our website, www.themdc.org or follow us on social media.