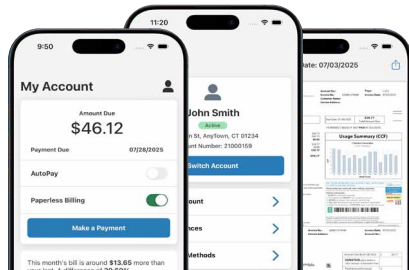




New **MDC Pay** Mobile App Now Available!

August 2025

The Metropolitan District (MDC) is pleased to announce that their new mobile app, **MDC Pay**, is now available! The convenience of managing your account and making payments will be right in the palm of your hand! Whether you have an existing profile or will be creating a new one, **MDC Pay** will allow you to pay your bill, manage payment methods, select alert preferences, view your statement history and so much more.



Search **MDC Pay**
in the Apple Store
or on Google Play
to get started.



Go Paperless!

By taking advantage of MDC Pay, or the online MyHQ self-service portal, you never need to receive a paper bill again. Your statements and payment history are available to you anytime through either of these user-friendly and secure account management tools.

eBill is here!

Another great reason to Go Paperless!

Sign up to receive your secure PDF eBill right to your email address! MDC eBill allows you to receive your bill securely and conveniently - no paper required! Sign up through the MyHQ portal at www.themdc.org.

OTHER WAYS TO PAY YOUR BILL



RETAIL CASH PAYMENTS

Pay in person (cash only) at any one of the following:

DOLLAR GENERAL

Walgreens

CVS



Walmart

FAMILY DOLLAR



PAY BY TEXT

Pay By Text via EZ-PAY is now available. Go to www.themdc.org and click Pay Your Bill to learn more!



PAY BY PHONE

Make automated credit card and debit payments. FEES APPLY. 860-278-7850



PAY BY MAIL

The Metropolitan District
P.O. Box 5535
Binghamton, NY
13902-5535



DROP BOX

Payment drop boxes are available at 2 locations:
» 555 Main St, Hartford
» 60 Murphy Rd, Hartford

Remember to visit our website at www.themdc.org and click "Pay Your Bill" to view our improved self-service portal, MyHQ, to view all the ways we are working to better serve you!

MDC REMINDS CUSTOMERS TO BE SAFE AND ALERT TO IMPOSTERS

Customers need to be cautious of individuals posing as water company employees in an attempt to enter residential homes. The MDC would like to remind residents, especially those who are home during the day, to be on alert for imposters by following these tips:

- MDC field employees wear clothing and drive vehicles clearly marked with the **MDC** logo.
- Ask for identification. All MDC employees have photo identification badges and will gladly display them upon request. The policy is **"No Identification - No Entry"**.
- Verify. Call the MDC Command Center at 860-278-7850 and press 1.

