



The Metropolitan District

water supply • environmental services • geographic information

CUSTOMER ADVISORY

Water Quality Testing

January 29, 2014

It has come to the Metropolitan District's (MDC) attention that many of our customers have recently received automated telephone calls offering "free water quality testing" from a third party contractor. **These calls are neither affiliated with nor endorsed by the MDC.**

The Metropolitan District's laboratory, certified by Connecticut Department of Public Health (CT DPH), conducts daily water quality testing of the MDC's drinking water produced at its two water treatment plants. In addition, the drinking water within the MDC's distribution system is analyzed weekly to ensure that excellent water quality is maintained throughout the service area. The Metropolitan District's drinking water consistently meets or exceeds the water quality standards established by the federal Environmental Protection Agency (EPA) and the State of Connecticut Department of Public Health (DPH).

The MDC Water Quality Report, mailed annually to all customers, is available on our website at the following link: <http://www.themdc.com/assets/uploads/files/Water%20Quality/2012%20Water%20Quality%20Report%20FINAL.pdf>. Additional information regarding the MDC's drinking water is available on the web site at: <http://www.themdc.com/what-we-do/drinking-water/water-quality>.

The MDC is not in the business of recommending third party contractors to property owners or commenting on the legitimacy of a particular company, and has not done so in this case. The decision to test water quality in the home is solely the decision of the property owner, and the MDC has not and will not make any recommendation regarding this decision.

The MDC continues to strive for the highest levels of service for all our customers. As always, should you have any questions or concerns, please contact our Customer Service Department at 860-278-7850 or H2OQC@themdc.com.

About the MDC: *The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, sewer and household hazardous waste collection services to its member municipalities: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, under a series of special agreements, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby, Unionville and Portland.*

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