

CUSTOMER NOTICE

The MDC Payment Term is changing from 30 days to 25 days

Effective September 1, 2018, the MDC bill payment term (number of days you have to pay your bill) will change from 30 days to 25 days.

Customers who use the AutoPay feature in the MDC Customer Service Portal should review their payment selection to ensure payments are scheduled within the new 25 day payment window and make any necessary adjustments.





WAYS TO PAY YOUR BILL

August 2018

PAPERLESS BILLING!

Visit us at
www.themdc.org to
create your very own
Self Service Portal.



CREDIT CARD AND DEBIT PAYMENTS

Make payments online with your credit card or debit card. FEES APPLY.



ONE-TIME PAYMENTS

Enroll to make one-time payments with NO FEES.



RECURRING PAYMENTS

Enroll to set up recurring payments with NO FEES.

*Choose the payment option
that is best for you!*



PAY BY MAIL

The Metropolitan District
(MDC)
P.O. Box 990092
Hartford, CT 06199-0092



PAY BY PHONE

Make automated credit card and debit payments.
FEES APPLY.
860.278.7850



DROP BOX

Payment drop boxes are available at 2 locations:

- 555 Main St, Hartford
- 60 Murphy Rd, Hartford



PAY IN PERSON

MDC Customer Service
Department
60 Murphy Rd
Hartford, CT 06142