MDC
The Metropolitan District
water supply • environmental services • geographic information

CUSTOMER ALERT
On Line Bill Pay

August 3, 2016

MDC is advising customers searching online for MDC bill paying options that they may encounter a link from the doxo.com website. While following this link leads to a page that *looks* like an MDC bill pay page, THIS IS NOT THE CASE. DOXO is an online digital filing cabinet that includes bill-pay features for utilities, among other things. **DOXO is not affiliated with, nor endorsed by, the MDC as a method to pay your MDC bills.** In addition, there appears to be an additional charge incurred to use the services provided by DOXO.

The ONLY online method of paying bills endorsed by the MDC is through the MDC bill pay portal at: http://themdc.org/customers/billing-services/how-to-pay-your-bill.

The decision to pay MDC bills through any site other than the MDC is solely the decision of the customer, and the MDC has not and will not make a recommendation regarding this decision to its customers.

The MDC continues to strive for the highest levels of service for all our customers. As always, should you have any questions or concerns, please contact our Customer Service Department at 860-278-7850.

About the MDC: The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, sewer and household hazardous waste collection services to its member municipalities: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby and Portland.

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