

LINBROOK ROAD UPDATE OCTOBER 16, 2018

A meeting is scheduled for this Thursday, October 18 at West Hartford Town Hall for residents affected by the Linbrook Road Area Sewer Backup. The purpose of the meeting is to provide information and address questions and comments from residents.

Samples from a test section of the new liner were obtained and sent to the lab (Boyle Engineering in Charlotte, NC) for testing. The samples will be tested for flexural and tensile strength, as well as thickness. ***Installation of the new liner will occur after the test results have been fully evaluated.***

Adjusters from RC Services, the insurance adjuster retained by the insurance provider for Precision Trenchless, LLC, made contact with 22 of the homeowners directly, and left information for the 4 remaining affected homeowners. Representatives from RC Services have yet to hear back from the 4 remaining homeowners.

Sewer Backup Prevention Assessments continued today in the Linbrook Neighborhood. Check valve installations and Sewer Backup Assessments were completed and more are scheduled throughout this week and next. Materials continue to be ordered for sump pump installations and other prevention devices. The specific plumbing set up and fixtures/appliances in the basement determine whether check valves or backwater valves are appropriate, but both accomplish the same goal – to prevent sewer water from flowing back into a property through subsurface fixtures.

Mechanical and Electrical work continued for replacement of hot water heaters, boilers, gas furnaces and restoration of electrical service. Additional assessments were conducted by MDC claims staff for homeowner equipment replacements. Additional restoration work is being planned with MDC contractors.

The CCTV inspection of other sections of lined sewer by MDC staff and our Contractor, Ludlow, is continuing.

One homeowner will remain displaced tonight and is expected to return late this week.

MDC has required our Contractor, Ludlow to operate the bypass pumps 24/7 until all the repairs have been completed.

An information page has been created on the MDC website and can be accessed at the following link:
<http://themdc.org/news-events/linbrook-road-information>

MDC is committed to work with our Contractor and its insurance carrier to address property damage, including direct repair, replacement and/or payment to the customer for those costs associated with making the home habitable. MDC has demanded that its contractor respond immediately to our customers' damages, and will in the interim seek full reimbursement for any payments it makes until such time as the responsible party steps in. MDC claims staff will continue to monitor the process.

Further updates will be provided as soon as they become available, which is expected to be tomorrow afternoon.