



The Metropolitan District

water supply • environmental services • geographic information

MDC WARNS OF SUSPECTED IMPOSTERS

January 27, 2014
For Immediate Release

HARTFORD -- The Metropolitan District Commission (MDC) is advising customers to be cautious of two individuals posing as water company employees in an attempt to enter residential homes.

On Monday, January 27, two male suspects claiming to be from the water company gained access to a West Hartford residence, telling the resident they needed to check the water in the home. No further details are available at this time.

The MDC urges all residents, especially those who are home during the day, to be alert for imposters by following these tips:

- MDC field employees wear clothing and drive vehicles clearly marked with the **MDC** logo.
- The MDC encourages customers to ask for identification from anyone who comes to their door. All MDC employees have photo identification badges and will gladly display them upon request. **The policy is “No Identification - No Entry”.**
- If someone comes to your door claiming to be from the water company and *you do not have a previously scheduled appointment*, **do not** allow access to your home until calling the MDC Command Center at 860-278-7850 ext 3600 to verify their identity.
- If you have any doubt about the individual's identity or motives, or authenticity of their credentials, do not allow them entry into your home and call the police.

About the MDC: *The MDC is a nonprofit municipal corporation chartered by the Connecticut General Assembly in 1929. The MDC provides water, sewer and household hazardous waste collection services to its member municipalities: Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield and Windsor. In addition, under a series of special agreements, the District supplies treated water to portions of Glastonbury, South Windsor, Farmington, East Granby, Unionville and Portland.*

Contact:

Kerry E. Martin
The Metropolitan District
Office: (860) 278-7850, ext. 3203
Email: kmartin@themdc.com

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