

Water Supply *Facts*



MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:

Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.com
facebook.com/themetropolitandistrict



What to Watch for in *2016*

- ★ **New Bill Format**
- ★ **New E-Billing: Go Paperless!**
 - Electronic statements
 - Receive payment reminders
 - Track your payments
 - View your statement history

New,
easier-to-read
statement



2016 | No.2

2016 MDC Household **HAZARDOUS WASTE** Collection Schedule

Collections are held on Saturdays from 8:00 a.m. - 1:00 p.m. 🌟 | View complete schedule including autumn dates, on-line at www.themdc.com

DATE	TOWN	LOCATION
May 7, 2016 ♦	Newington	Town Garage, 281 Milk Lane (off Fenn Road)
May 14, 2016	Hartford	ML King School, Corner of Westbourne Pkwy and Blue Hills Ave
June 4, 2016	Windsor	Poquonock WPCF, 1222 Poquonock Avenue
June 12, 2016 🌟	West Hartford	Emanuel Synagogue, 160 Mohegan Drive
June 25, 2016	Wethersfield	Webb School, 51 Willow Street
July 9, 2016	Rocky Hill	Stevens School, 322 Orchard Street

(WPCF = Water Pollution Control Facility) 🌟 One collection is held on Sunday, June 12, 2016 ♦ Used oil is accepted at this collection

Residents of the following towns may attend any MDC sponsored Household Hazardous Waste Collection: Bloomfield, East Granby, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor, Windsor Locks.

ATTENTION! The Town of Farmington is no longer part of the MDC program. Therefore, Farmington residents cannot attend MDC collections and participants in the MDC program cannot attend any Farmington collection. IDs will be checked to verify residency.

MDC Water Supply: *the Facts*



The MDC and its member towns and customers are blessed with a pure and abundant water supply today because of sound financial investment, engineering and conservative, long range planning decisions made more than a century ago.

Water Supply: Capacity & Drought

The MDC's drinking water supply comes from two large reservoirs located within the Farmington River Watershed – Barkhamsted Reservoir and Nepaug Reservoir. When full, these two reservoirs store almost [40 billion gallons of water](#), a volume equivalent to more than two years of typical water use by all MDC customers.

Under no circumstance does the MDC restrict any resident or small business from using potable water for drinking or sanitary disposal purposes.

All water supply utilities must work under a specific Water Supply Plan, which includes a drought contingency plan, that is reviewed and approved by the Department of Public Health (DPH), the Department of Energy and Environmental Protection (DEEP), and its subdivision, the Public Utility Regulatory Agency. Certain triggers have been established which, when met, require the MDC to implement operation procedures and conservation measures. The MDC would work with DPH and DEEP to prioritize flows in the best interest of the public's health, not only for high users, but for environmental releases as well.

Source Protection: Environmental Stewardship

An aggressive source protection program ensures the quality reservoir supplies by overseeing care of the over 31,000 acres of land that surrounds them. This land acts as a natural filter and buffer to pollutants and protects the integrity of the District's drinking water supply reservoirs.

Water Rates: Residential & Industrial

MDC rates have remained stable over the past decade, increasing only .89 cents per CCF (100 cubic feet of water or 748 gallons) during that time. Selling more water would serve to stabilize and likely reduce MDC's base water rate. For example, if MDC sold an additional 1.8 million gallons of water per day to a high volume or industrial user, the impact on the rates would have an anticipated decrease of approximately .10 cents in the cost per CCF for all customers.



Clean water? How do we get it?

Watch *Online!*



Watch the CPTV original documentary on the MDC, **"Water Works: Bringing Pure, Clean Water to Connecticut"**.

To watch online, please visit the following link:
www.themdc.com/news-events/cptv-documentary

Customer Notice

PAYMENT LOCATION TO MOVE

By the end of the 2nd quarter, payments made in person will no longer be accepted at the 555 Main Street, Hartford address. **The New Payment Location will be at 60 Murphy Road, Hartford.** Payment drop boxes will continue to be available at both locations.

In order to keep you informed, more information, including the effective date of the move, will be made available on our website and at each current payment location.

60 Murphy Road, Hartford, CT



CUSTOMER SERVICE - Online Bill Pay

Choose the option that's best for you!



We now offer more convenient ways to pay than ever before! Our new ONLINE BILL PAY system through KUBRA provides customers with more payment options that are convenient, easy to use and at their fingertips. We accept VISA, MasterCard and ACH payments from your checking or savings accounts.

Visit us online at www.themdc.com/billing to learn more.

HOW TO PAY YOUR BILL



Scan the QR Code (left) to go directly to the Billing Services section of our website and view various ways to pay your bill.

www.themdc.com