

MDC 2016

Water Rates



MDC is a non-profit municipal corporation supplying water, wastewater collection and treatment services to its eight member towns:

Bloomfield, East Hartford, Hartford, Newington, Rocky Hill, West Hartford, Wethersfield, Windsor and portions of other towns in the region.

PO Box 800
Hartford, CT 06142-0800
860.278.7850
www.themdc.com



Customer Notice

PAYMENT LOCATION TO MOVE

In April 2016, payments made in person will no longer be accepted at the 555 Main Street, Hartford address. **The New Payment Location will be at 60 Murphy Road, Hartford.** Payment drop boxes will continue to be available at both locations. Details will be included on your 2nd quarter bill.

HOW TO PAY YOUR BILL



Scan the QR Code (left) to go directly to the Billing Services section of our website and view various ways to pay your bill.

www.themdc.com

What to Watch For in 2016



- ★ **New Bill Format**
- ★ **New E-Billing: Go Paperless!**
 - Electronic statements
 - Receive payment reminders
 - Track your payments
 - View your statement history

- ★ **MDC's NEW Online Bill System through KUBRA**

New payment features include:

- Online or over the phone transactions
- Visa, MasterCard or ACH debit payments
- Recurring payments
- And more!

New, easier-to-read statement





The MDC is committed to maintaining the quality of life in the region by protecting the environment and delivering excellent service. We will continue to manage our resources and operations as efficiently as possible in order to better serve you, our customer.

2016 RATE

The MDC water rate will be \$2.66 per 100 cubic feet (ccf) or 748 gallons for 2016.

The water rates are established to offset operational costs and fund water infrastructure upgrades in order to make improvements that ensure the continued high quality of our drinking water supply and dependable MDC services.

THE CLEAN WATER PROJECT CHARGE (CWPC)*

For 2016, the CWPC will be \$3.25 per 100 cubic feet (ccf) of water used, and is based on metered water consumption. The CWPC is charged to District customers who have both water and sewer services provided by the District.

**formerly known as the Special Sewer Service Charge (SSSC).*

The CWPC was established to create a dedicated fund for the payment of debt and capital associated with the Clean Water Project (CWP).

The CWP was developed in order to comply with a federal consent decree from the Environmental Protection Agency and a state consent order from the CT Department of Energy and Environmental Protection.

CUSTOMER SERVICE - Online Bill Pay

Choose the option that's best for you!



We now offer more convenient ways to pay than ever before! Our new ONLINE BILL PAY system through **KUBRA** provides customers with more payment options that are convenient, easy to use and at their fingertips. We accept VISA, MasterCard and ACH payments from your checking or savings accounts.

Visit us online at www.themdc.com/billing to learn more.

Email Us Your Questions (customerservice@themdc.com)

You may contact us by email if you have questions about your bill. Please remember to include your account number, name, address, and phone number. If you would like to speak directly to a Customer Service Representative, please call (860) 278-7850.

WATER RATE SCHEDULE (Effective January 2016)

Water Used Charge (treated water)

- ▶ Based on the quantity of water used as read at the meter.
- ▶ Monthly and Quarterly billing rate = \$2.66 per 100 cubic feet.

Water Used Charge (untreated water)

- ▶ Monthly and Quarterly billing rate = \$1.00 per 100 cubic feet.

Customer Service Charge

METER SIZE	MONTHLY BILLING	QUARTERLY BILLING	METER SIZE	MONTHLY BILLING	QUARTERLY BILLING
5/8"	\$13.48	\$40.44	4"	\$159.20	\$477.60
3/4"	\$13.48	\$40.44	6"	\$511.79	\$1,535.37
1"	\$13.48	\$40.44	8"	\$601.85	\$1,805.55
1-1/2"	\$20.50	\$61.50	10"	\$619.05	\$1,857.15
2"	\$32.98	\$98.94	12"	\$1,083.33	\$3,249.99
3"	\$125.21	\$375.63			

- ▶ Applicable to all active services.
- ▶ Recovers a portion of the fixed operating, maintenance and debt costs associated with water operations.

Surcharge Outside the District (non-member towns)

METER SIZE	MONTHLY BILLING	QUARTERLY BILLING	METER SIZE	MONTHLY BILLING	QUARTERLY BILLING
5/8"	\$13.48	\$40.44	4"	\$159.20	\$477.60
3/4"	\$13.48	\$40.44	6"	\$511.79	\$1,535.37
1"	\$13.48	\$40.44	8"	\$601.85	\$1,805.55
1-1/2"	\$20.50	\$61.50	10"	\$619.05	\$1,857.15
2"	\$32.98	\$98.94	12"	\$1,083.33	\$3,249.99
3"	\$125.21	\$375.63			

Sewer User Charge (Effective January 1, 2016)

- ▶ Applicable to all non-municipal tax-exempt users (hospitals, churches, etc.) and high-flow users (industrial/commercial customers with an average daily sewage discharge of more than 25,000 gallons).
- ▶ Rate = \$2.86 per 100 cubic feet (ccf) or 748 gallons.

Private Fire Protection Charge

SIZE OF CONNECTION	MONTHLY CHARGE	SIZE OF CONNECTION	MONTHLY CHARGE
2"	\$14.38	8"	\$70.85
3"	\$18.72	10"	\$118.65
4"	\$28.10	12"	\$166.87
6"	\$47.12		

- ▶ Applicable to water main connections supplying water to premises for private fire protection purposes.

Surcharge Outside the District for Capital Improvements (non-member towns)

- ▶ Applied to recover the cost of major capital improvements and/or upgrades such as water main extensions, pump stations, etc., in non-member towns.

FARMINGTON

METER SIZE	MONTHLY BILLING	QUARTERLY BILLING	METER SIZE	MONTHLY BILLING	QUARTERLY BILLING
5/8"	\$1.40	\$4.20	3"	\$15.35	\$46.05
3/4"	\$1.55	\$4.65	4"	\$19.62	\$58.86
1"	\$1.95	\$5.85	6"	\$29.53	\$88.59
1-1/2"	\$2.53	\$7.59	8"	\$40.80	\$122.40
2"	\$4.08	\$12.24	10"	\$51.29	\$153.87

GLASTONBURY

METER SIZE	MONTHLY BILLING	QUARTERLY BILLING	METER SIZE	MONTHLY BILLING	QUARTERLY BILLING
5/8"	\$1.82	\$5.46	2"	\$5.21	\$15.63
3/4"	\$2.08	\$6.24	3"	\$20.24	\$60.72
1"	\$2.56	\$7.68	4"	\$25.64	\$76.92
1-1/2"	\$3.22	\$9.66	6"	\$37.36	\$112.08

SOUTH WINDSOR

METER SIZE	MONTHLY BILLING	QUARTERLY BILLING	METER SIZE	MONTHLY BILLING	QUARTERLY BILLING
5/8"	\$0.60	\$1.80	3"	\$6.62	\$19.86
3/4"	\$0.55	\$1.65	4"	\$8.21	\$24.63
1"	\$0.83	\$2.49	6"	\$12.32	\$36.96
1-1/2"	\$1.07	\$3.21	8"	\$17.79	\$53.37
2"	\$1.74	\$5.22			

For a complete list of approved charges, please visit the Customer Service section on rates at www.themdc.com

(www.themdc.com/customers/billing-services/rates)