

## Form 37-A

# STEPS TO BE TAKEN BY PROPERTY OWNERS WHEN SEWAGE BACK-UP OCCURS ON YOUR SEWER HOUSE CONNECTION

### I. Preliminary Information

Per Ordinances Of The Metropolitan District Relating To Sewers Secs. S1b(13), S1b(14) and S3t the property owner is entirely responsible for the maintenance of the sewer house connection, including the portion of such connection between the main sewer and such owner's property line.

### II. Reporting and Response

Call the MDC Command Center to report sewer house connection problems at **860-278-7850 press 1**. The MDC will initially check its main sewer . If the main sewer is blocked the MDC will clear it. If the main sewer is clear, MDC will so inform the property owner who must employ, *at his or her own expense*, a licensed plumber or drain layer, or reputable sewer cleaner to perform a power rodding to clear any stoppage which might exist in the sewer house connection. **IF THE PROPERTY OWNER DOES NOT CALL THE MDC, AND REQUEST THAT THE MAIN SEWER BE CHECKED PRIOR TO POWER RODDING, THE MDC WILL NOT ASSUME ANY LIABILITY WHATSOEVER FOR ANY CLAIMS OR DAMAGES RESULTING FROM SUCH STOPPAGE IRRESPECTIVE OF THE LOCATION OF THE SAME.**

When the power rodding is performed, and the stoppage **CANNOT** be freed, such plumber, drain layer, or sewer cleaner shall call the MDC at **860-278-7850 press 1**, and inform MDC of such stoppage so that MDC may send an MDC Inspector to determine the location of the stoppage.

If upon investigation of the sewer house connection, MDC determines that that the stoppage is located in the portion of the sewer house connection located in the public street and could not have been cleared by power rodding, such stoppage will be corrected by the MDC without charge to the property owner. If, however, the MDC determines that the stoppage could have been cleared by power rodding and is not due to faulty condition or disrepair of the sewer house connection located within the public street, MDC will so inform the property owner, who shall pay the District the expense incurred by the District in performing such investigation and repair, if any.

If there is a stoppage, but no record of the house connection, the property owner must prove where the stoppage is located by excavation or electronic locator in the presence of an MDC Inspector. If either of these methods determines to the satisfaction of the MDC Inspector that the stoppage is located within the public street, then MDC will reimburse the property owner for the actual costs incurred by such owner for such excavation, or electronic locating.

### III. Proper Power Rodding Guidelines

All power rodding to be performed shall use a 4" cutter at the end of the rod. If the rodder cannot break through the blockage, using smaller cutters initially is permitted. If the power rodding relieves the blockage, then increase the cutter size to 4" and power rod the house connection to the main sewer in order to push the blockage into the main sewer line. All repair work on the sewer house connection must be performed under permit issued by the MDC to a licensed plumber; and will be inspected by MDC personnel.